

Data Protection Notice

European Parliament Coordinator on Children's Rights

Regulation (EU) 2018/1725 applies to the processing of personal data carried out by the European Parliament.

1) Who processes your personal data?

- The European Parliament, is acting as the controller¹ and the entity responsible for the processing is European Parliament > Parliament's Secretariat > Directorate-General for Citizens' rights, Justice and Institutional Affairs > Directorate for Justice, Civil Liberties and Institutional Affairs > Secretariat of the Committee on Legal Affairs.
- You can contact the controller/entity at EP COORDINATOR CHILD RIGHTS <EPCoordinatorChildRights@europarl.europa.eu>.

2) What is the purpose of the processing of your personal data?

- The European Parliament Coordinator on Children's Rights acts as the central contact and information point for EU citizens concerning international parental child abduction or other cross-border family disputes and is responsible for the monitoring and active promotion of children's rights in EU policies, for ensuring coherence and visibility of Parliament's actions in this area, and for promoting cross-border mediation in international family disputes.
- The Office of the Coordinator answers requests for information or assistance from parents in cases of cross-border parental child abduction and other cross-border family disputes. The enquiries are received by email and/or by telephone. In order to assess how the Office can assist the enquiring citizen, the Office will require particular details of the case by email, which include personal data. The email will contain a disclaimer linking to the Data Protection Notice.
- Since the Coordinator has no competence for matters relating to children's rights that fall under the competence of the Member States, relevant enquiries will be replied with information on the national competent authorities.

3) What is the legal basis for the processing?

- The legal bases for the processing are European Parliament's Bureau Decision D(2018)13252 from 28 March 2018 and Regulation (EU) 2018/1725, in particular Article 5(1)(d) and, where applicable, Articles 47 and 50(1)(a).

¹ A Controller is the public authority, agency or other body which, alone or jointly with others, determines the purposes and means of the processing of the personal data. The controller is represented by the head of the entity.

4) What personal data is processed?

- We process your personal data, including surname, first name, country of residence, email, telephone number, subject of your inquiry and any other personal data that you provided in the context of the enquiry.

5) How will your personal data be processed?

- The personal data is processed by email or telephone.

6) For how long will your personal data be stored?

- If your query relates to a cross-border parental child abduction or other crossborder family dispute, we will store your personal data for 10 years. The Office stores personal data for this period to enable responses to follow up enquiries on the matter and to cover the duration of the mandates of the current Coordinator and his/her predecessor and successor.
- For queries related to general matters concerning children's rights that fall outside the remit of the Coordinator for which we provide you with information on relevant services in the Member State(s) concerned, we store your data for 2 years. This storage period is deemed necessary because (a) parents may request further assistance during these periods; (b) at the end of each Coordinator's mandate, a report outlining the work of the Office (without containing personal data or information on individual cases) during the mandate is submitted to the EP Bureau; (c) continuity of the service needs to be ensured.

7) Who are the recipients of your personal data?

- The data may be shared with the Coordinator and her/his private office, or other relevant services of the European Parliament. In limited cases and upon the consent of the enquirer, data may be shared with relevant services within the EU institutions and with competent authorities of the Member States.

8) Will your personal data be shared with a non-EU country or international organisation?

- **Yes**, in limited cases, where relevant and upon the explicit consent of the enquirer, the Office of the Child Coordinator may share personal data with a ministry of a non-EU country
 - (a) ...for which there is an adequacy decision by the European Commission;
 - (b) ...for which there is no adequacy decision by the European Commission and for which no appropriate safeguards apply, after informing the enquirer about the possible risks of such transfers for the data subject.

9) Are any automated processes² and/or profiling³ used to make decisions which could affect you?

- **No.**

10) What rights do you have?

You have the following rights:

- Right of access to your personal data.
- Right to rectification of your personal data.
- Where applicable - Right to erasure of your personal data.
- Where applicable - Right to restriction of processing.
- Where applicable - Right to data portability.
- Where applicable - Right to object to processing.
- Right to withdraw your consent at any time, without affecting the lawfulness of processing based on consent before its withdrawal.

You may exercise your rights by contacting the data controller by email:

EPCoordinatorChildRights@europarl.europa.eu.

The right to lodge a complaint:

If you have any remarks or complaints regarding the way that your personal data is processed, you can contact the European Parliament's Data Protection Officer at data-protection@europarl.europa.eu.

You have the right to lodge a complaint with the [European Data Protection Supervisor at edps@edps.europa.eu](mailto:edps@edps.europa.eu).

² Making a decision solely by automated means and without any human involvement. {Theoretical Examples: internet page where selecting certain options will automatically place you in different mailing lists via which you are sent the corresponding monthly newsletter / using an automated system to mark "Multiple Choice" test answers and assign a pass mark according to the number of correct answers}.

³ Profiling analyses aspects of an individual's personality, behaviour, interests and habits to make predictions or decisions about them. Used to analyse or predict aspects concerning the data subject's performance at work, economic situation, health, personal preferences or interests, reliability or behaviour, location or movements, etc. {Theoretical Example: when using social media tools data is collected and your trends registered. This data is then used to form new/different predictions on you.}