



# Information for Law Enforcement Authorities

The following information is provided for law enforcement or other government authorities seeking information about users or customers of products for which **Bending Spoons S.p.A.**, a company incorporated under the laws of Italy (“Bending Spoons”), acts as the data controller in accordance with the respective privacy policies of such products.

This information may be updated from time to time. This information does not apply to products where other affiliated companies (including, for example, Bending Spoons US Inc.) act as data controllers, even if such products are listed on [www.bendingspoons.com](http://www.bendingspoons.com). Bending Spoons cannot provide user or customer information for products where it does not act as the data controller.

## Information Available from Bending Spoons

Bending Spoons may collect user or customer information in accordance with the terms of service and privacy policy that apply to each Bending Spoons product.

User or customer information may include content stored in their accounts with Bending Spoons and the records Bending Spoons maintains about its users and customers. For more details on the categories of user or customer information collected by Bending Spoons, please refer to the terms of service and privacy policy that apply to each Bending Spoons product.

## Requests for User Information or Data Preservation

Law enforcement or other government authorities may submit legal requests via email to [law-enforcement@bendingspoons.com](mailto:law-enforcement@bendingspoons.com).

Bending Spoons only responds to emails from official law enforcement or government domains. **Law enforcement or government requests from outside of Italy are processed if submitted through appropriate legal channels and in compliance with applicable law.**

Requests must be supported by a valid and legally binding order and must be submitted in their complete form as issued by a competent court, law enforcement, or government authority.



Requests must include the following information:

- Name of the issuing authority
- Full name and badge or ID number of the responsible agent
- Contact email address from a law enforcement or government domain
- Identification details of the user or customer covered by the request (for example, the email address allegedly associated with the account)
- The product reportedly used by the user or customer covered by the request
- The specific data covered by the request
- The scope and date or date range of the data covered by the request
- The law relied upon for the authorization of the request

Bending Spoons is unable to process overly broad or vague requests.

## **Emergency Requests**

In the event of an emergency involving an imminent risk of death or serious physical injury to a person, law enforcement or government authorities may submit an emergency disclosure request by writing “Emergency Disclosure Request” in the subject of the email and specifying the requested deadline for response.

## **User or Customer Notification**

Bending Spoons may notify users and customers when permitted or required under applicable law, contractual obligations, or privacy policies.

## **Cost Reimbursement**

Bending Spoons may seek reimbursement for costs associated with responding to requests for user or customer information, as permitted by applicable law.