



CITIZENS' ENGAGEMENT Platform

2024



What is it?

A multilingual digital space to host the European Commission's participatory and deliberative processes on a variety of fronts. These may involve topics outlined in the Commission's work programme, reflections on policy strategies, or other relevant themes crucial to EU policymaking.

The Platform aims to enable **citizens from all walks of life and from all corners of the European Union**, to share their ideas and exchange with others. Anyone can create a profile on the Citizens' Engagement Platform and participate in the online debates. Using innovative translation technology, citizens can create content and interact in the **24 official EU languages**.

Have Your Say!

The revamped '**Have Your Say**' portal is the Commission's "**one-stop-shop**" for online citizen engagement. It delivers on a commitment of the Conference on the Future of Europe, and is composed of three gateways:

- **Public Consultations and Feedback**
- **European Citizens Initiative**
- **Citizens' Engagement Platform**

Main benefits

The Citizens' Engagement Platform provides a new channel for the Commission to actively engage with citizens, civil society and other stakeholders and improve the quality of EU policymaking. It responds to **citizens' calls for a user-friendly digital platform** where they can express their views on important EU matters.

How can citizens participate?

Citizens, civil society and all other stakeholders can participate online by:

1. Submitting their ideas and proposals on the EU issues under debate, either as individual contributions or as a report from an event;
2. Commenting on other participants' contributions;
3. Endorsing other participants' contributions.



Analysis and feedback process

All contributions submitted on the Citizens' Engagement Platform - be they proposals, comments, or event reports - are analysed using text-mining tools developed by the Commission's Joint Research Centre (JRC). This analysis informs both a team of analysts that summarises the debates and the policy-makers. It may also feed into the deliberations of a participatory format such as the European Citizens' Panels.

These summaries are published on the **Platform and inform the participants** and wider community of the main outcomes of the debates, ensuring also the **transparency of the citizen engagement process**.

MORE INFORMATION

[Citizens' Engagement Platform](#)
[Have Your Say Portal](#)
European Commission contact point

