



Greece



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1. General information



Language

The official language is modern Greek. There is a Muslim minority in Northern Greece consisting of speakers of Turkish, Bulgarian and Romani languages. English is taught as the first foreign language at schools.



Administrative settings

The country consists of 13 administrative and geographic regions. Athens is the capital and the largest city, followed by Thessaloniki.



Population

The estimated population as of January 2021 is 10,678 million people.



Emergency contacts

- ◆ Police: **100**
- ◆ Fire Service: **199**
- ◆ European Emergency Number: **112**
- ◆ Medical Emergency: **166**
- ◆ Coast Guard: **108**
- ◆ Human trafficking resource line: **1109**
- ◆ General Secretariat for Gender Equality (gender-based and domestic violence): **15900**
- ◆ Child Protection ('The Smile of the Child'): **1056**
- ◆ European Hotline for Missing Children: **116000**
- ◆ European Helpline for Children and Adolescents: **116111**
- ◆ Suicide risk ('Klimaka'): **1018**
- ◆ LGBTI support hotline: **11528**



Driving licence

Driving licences issued in Ukraine are accepted for driving throughout Greece. If you enter Greece with your private vehicle, for a 6-month period you may move freely with your vehicle. Ukrainian vehicles entering Greece will receive a temporary import status from customs and are registered for six months with the Ukrainian car licence plates without other formalities (Ministry of Finance). However, during this period you need to take the necessary actions for the procedure of an extension, information available here: <https://www.angloinfo.com/how-to/greece/transport/vehicle-ownership/registering-a-foreign-car>



Ukrainian diaspora

There are already about 25,000 Ukrainians living in Greece, mostly residing in Athens, Thessaloniki, and Patras. A significant number of Ukrainians live in Crete and Rhodes islands. There is a dedicated site/blog of the Ukrainian diaspora (community), available here:

<https://www.ukranorama.gr/el/poioi-eimaste>. The site includes updates and useful information (available only in Greek and Ukrainian). Other voluntary associations of Ukrainians in Greece are available here <https://greece.mfa.gov.ua/en/partnership/162-ukrajinci-u-greciji>

Ukrainian embassy in Greece

The address of the Ukrainian Embassy is 2, Stephanou Delta Str. – 152 37 Filothei, Athens.

Hotline: +30 6932765606

email: emb_gr@mfa.gov.ua



2. Entry to Greece

If you hold a Ukrainian biometric passport you may enter through all entry points (land and air) without the need for a visa, with a maximum stay of 90 days.

If you hold a Ukrainian passport without biometric features (old type), you may still enter from all entry points and a transit visa is required with a maximum stay of 90 days. In this case, you will be issued with a Police Note that allows a maximum stay of 90 days. In all the above cases, the National Police will stamp your passport with the date of entry.

If you are a Ukrainian citizen with no travel documents or carrying an expired passport, you may only enter from the land Passport Control Department in Promahon, at the Greek- Bulgarian border, (call +30 2323041079) where you will be issued a Police Note. This procedure allows you to stay for a maximum of 90 days.

If you are travelling with children, if they do not have travel documents, National Police officials will note under the entry stamp on your own passport the number of minor children you are accompanying. In this case, you will have to show a certificate of marital status or a birth certificate of your children. If you do not have either of these documents, you must complete and submit a solemn declaration stating the number of children, their first name, surname, gender and date of birth.

If you are a minor (up to 18 years old) and travelling alone (unaccompanied minor), there is a special mechanism for your protection and support, called the National Mechanism for Tracing and Protection of Unaccompanied Minors of the Ministry of Migration and Asylum. They will transfer you to special emergency accommodation structures for the identification procedure (if necessary) and a legal guardian will be appointed to you. For more information you call the line at any time (+30 2132128888) or send an email to: ssuam.tracing@migration.gov.gr



3. Temporary protection

In Greece, temporary protection applies to you if you are:

1. A Ukrainian national residing in Ukraine before 24 February 2022;

or

2. A third-country national or stateless person legally residing in Ukraine before 24 February 2022 as beneficiary of international protection (e.g. refugee) status or equivalent national protection.

Your family members are also eligible for temporary protection. Family members are considered as the following persons, on the condition that the family existed and resided in Ukraine before 24 February 2022:

- ◆ the spouse or the person with whom you cohabit in a duly proven stable relationship;
- ◆ your or your spouse's unmarried minor children, without distinction as to whether they were born within or outside of a marriage or whether they were adopted; and
- ◆ other close relatives with whom you lived together as part of the family unit at the time of the mass influx-related circumstances and who are fully or mainly dependent on you.

If you are a non-Ukrainian national previously living in Ukraine on long-term residence permit (other than an international protection status) and you cannot return safely and sustainably to your country or region of origin, you may only apply for international protection (asylum) in Greece (see also below, *International protection*)

Where can you register for temporary protection in Greece?

The Greek Asylum Service of the Ministry of Migration and Asylum performs the registration for temporary protection and issuance of residence permits. The application for temporary protection is launched online, via the pre-registration platform of the Ministry, available at: <https://apps.migration.gov.gr/temporary-protection/?lang=uk>. Here interested persons can request an appointment (date and time of arrival) for registration. The members of your family need to be included in your own application too.



The pre-registration procedure entails:

- ◆ Log in using your email address
- ◆ Housing/accommodation needs (compulsory field)
- ◆ Registration point (compulsory field)
- ◆ Identification data of all family members and their identification document (compulsory field)
- ◆ contact details
- ◆ Other information (compulsory field: level of education, languages, employment sector)
- ◆ Reference to the specific centre or office at which you wish to be registered and receive your Temporary Protection card. See below more info on the dedicated offices/centres.

After the final submission of the application, you will receive an email with e-application number, appointment number, date and place of full registration.

Full registration takes place in person by the Greek Asylum Service. It takes place at specific one-stop-shops called Regional Asylum Offices (RAOs), which are located at the following addresses:

- ◆ Attica (2 P. Kanellopoulou Street, ZIP 101 77, Athens)
- ◆ Alimos (6 Dodekanissou, IOM building, ZIP 17456, Athens)
- ◆ Thessaloniki (5 Pontou Street - Lachanagoras area, ZIP 54628 Kalochori Thessaloniki)
- ◆ Crete (Ifaistou and Elefthernis Streets, Heraklion, ZIP 713 03)
- ◆ Patra (92 Kapodistriou & Panachaikou Street - ZIP 26224 Street, Patra).

Your photo and fingerprints (as well as those of your family members) will also be taken by the competent services.

The whole procedure is completely free of charge or other fees.

You also have the right of free transportation to the dedicated office/centre on the day of your registration, via the national Intercity Buses (KTEL buses) or via train (TRAINOSE). Free transportation is secured for registrations taking place until 4 June 2022. After that time you are encouraged to confirm the availability of this service with the authorities at the accommodation centre where you are staying or online.



What documents do you need for registration?

Any documents that certify your identity such as passport, birth certificate, marriage certificate, identity card, driving licence, residence permit, etc.

What is the procedure to access temporary protection in Greece?

As indicated above, the first step is to follow the pre-registration procedure, which is done electronically, through the dedicated platform of the Ministry of Migration and Asylum. Physical presence is not required at this pre-registration stage. Once you finalise the pre-registration online, you will receive a notification to your email with the exact date, time and location you need to present yourself, together with the pre-registered family members so that you finalise the registration and receive your Temporary Protection card.

If you or your family members have special needs (that are relevant to your age, health condition, disability, family situation or because of experience of violence or exploitation) you should inform the authorities so that those needs are taken into consideration and the relevant assistance is provided to you.

Which documents will you receive as a beneficiary of temporary protection?

You will be granted temporary protection within a few days after your application. For this, you and your family members will be issued with temporary protection cards, which will be valid until 4 March 2023 regardless of when the application was made, or the cards were issued.

A temporary protection card is issued on the day of the full registration after confirmation of personal data and date of displacement. Social security and tax number are issued together with the card. No travel document or passport is issued by the Greek authorities to beneficiaries of temporary protection.

Duration of the temporary protection

The temporary protection status is valid at least until 4 March 2023. This can be extended, depending on the situation in Ukraine.



Your rights as a beneficiary of temporary protection in Greece

As a beneficiary of temporary protection in Greece you have the right to:

- ◆ residence and free movement in Greece
- ◆ accessing the labour market
- ◆ accessing medical care
- ◆ accessing education (for your children)
- ◆ family reunification
- ◆ information about the contents of temporary protection.

Depending on your personal circumstances and needs, you may also request accommodation and other types of support, including the provision of food and non-food items.

You also have the right to travel to other EU and associated countries (Iceland, Liechtenstein, Norway and Switzerland) and return to Greece, with the condition that you hold a valid passport.

More information about these rights

Accommodation

Short-term initial accommodation can be provided at the reception facility of Sintiki, in Central Macedonia. Upon arrival in Promahonas, there is an information kiosk which can provide all the necessary information and take you to the facility.

If you wish to be accommodated for a longer period, you may submit a request via the Ministry's online form, available here: <https://migration.gov.gr/accomodation-ukraine/>. For the application, it is necessary to attach a photograph of the travel document (passport page with your details and the stamp of entry in Greece) and to specify the date from which the accommodation will be needed. To facilitate and expedite your housing process, you are encouraged to include the number of family members, their names, gender and age, as well as any special needs (vulnerabilities), such as serious illness, disability, pregnancy, etc. in your request.

The Ministry of Migration and Asylum will provide you with accommodation in the Accommodation Facilities of Serres (North Greece) or Elefsina (South Greece) immediately.

Food and clothing can also be provided during your accommodation in the above facilities.





Access to the labour market

Persons granted temporary protection have the right to work. The temporary protection card gives access to the labour market for both dependent and independent economic activity.



Means of subsistence in the reception system

Similarly to the provision of accommodation (as above), you have the right to receive support in food and non-food items if you need them. You may request such support either by addressing the responsible reception authority/manager in the accommodation centre where you reside, or through the official form of the Ministry, available at:

<https://migration.gov.gr/accomodation-ukraine/>



Public health

Medical care / medical prescription

All persons granted temporary protection have the right to access medical care. The temporary protection card gives you access to medical care with the Social Security Number (AMKA) which is provided along with the special temporary protection card issued by the Greek Asylum Service.

However, even before the issuance of temporary protection card, you may have access to medical and nursing care in all public hospitals, nursing homes, municipal clinics, primary healthcare facilities, and Rehabilitation and Social Care Units for prescribing medicine, therapeutic operations and diagnostic examinations. This can be accessed by presenting your passport or the relevant Police Note you received upon arrival in Greece.

Interpretation from Greek to Ukrainian language and vice versa cannot be guaranteed at the medical care units (hospitals, etc.), thus according to the recommendations of the responsible Ministry, you are encouraged to be accompanied by a person that speaks either Greek or English language, who will act as interpreter during your visit to such medical facilities. More information on the recommendations are available here:

https://migration.gov.gr/ukraina_ukr/



Psychosocial support

Line for psychosocial support: 10306 (option 4). It offers free of charge mental health support and care to refugees from Ukraine and operates from Monday to Friday, 9.00 to 21.00. The service is provided by Ukrainian mental health professionals with special training.





Disabilities

In cases of a disability or loss of autonomy due to age, you are encouraged to inform the authorities, either at the accommodation centre or at the stage of your appointment for registration. More information on the rights of the persons of disabilities, as well as contact information is available on the website of the National Federation of Disabled People, available here: <https://www.edf-feph.org/our-members/account-national-confederation-of-disabled-people-ncdp/>



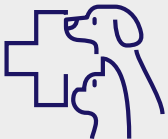
COVID-19 vaccinations and security measures

You have the right to start or complete your vaccination free of charge at any vaccination centre in the country, after receiving the special temporary protection card that will be given to you by the Greek Asylum Service and which will indicate your AMKA (Social Security Registration Number).

The government measures regarding the country's response to the COVID-19 pandemic are regularly updated, based on the latest epidemiological data in the country. That may include the mandatory use of masks in certain places, presentation of a vaccination or recovery certificate or negative test results to enter certain indoor spaces, etc. Useful updates and information on the measures in place are available here: <https://greecehealthfirst.gr/>

Vaccinations for children

Since beneficiaries of temporary protection receive a unique social security number immediately, vaccinations for children as well as other public medical services are accessible and free of charge. They are performed according to standardised medical protocols.



Mandatory veterinarian check-up for pets

If you are travelling with your pet, you need to declare it to the Greek authorities so that they make sure that you are provided with every possible facility for the safe entry into the country. It would also be helpful to show the animal health certificate.

Access to education

All persons under 18 years old who are granted temporary protection can be enrolled at public schools.

Under Greek Law, enrolment to school is mandatory for all children between 4 and 15 years old.

Information on education is available in the dedicated area of the website of the Ministry of Migration and Asylum, available here:

<https://migration.gov.gr/ukraine-edu/> as well as of the Ministry of Education.

Childcare/nursery, primary and secondary school

There are nurseries that accommodate infants and children from 6 months old and kindergartens that accommodate children from 2 years and 6 months old. These can be private (where parents pay for childcare or nursery school), public (state) or municipal (belong to the municipality). For more information contact the Municipality in the area of your residence.

From the age of 4, it is mandatory that all children are enrolled to the nursery ('nepiagoghio'), while at the age of 6 all children start primary school. To enrol your child in school, you need to visit the closest school or nursery in the area where you live. If you live in an accommodation centre run by the Authorities (Ministry), your child will be enrolled through the responsible Refugee Education Coordinators (SEP), appointed by the Ministry of Education and who act as a bridge between the education system and refugee families.

University

Public universities do not require fees. Access criteria for foreign students may vary, however, depending on the major.

Education titles recognition / refer to the relevant source of information

Education titles recognition fall under the competence of the Hellenic National Academic Recognition and Information Centre (DOATAP). Please refer to the relevant website https://www.doatap.gr/home_english/





Want to know more about your rights?

The European Union Agency for Asylum has information leaflets available for both adults and children here: <https://euaa.europa.eu/euaa-response-war-ukraine-vidpovid-euaa-agentstvo-evropeyskogo-soyuzu-z-pitan-pritulkuna-viynu-v>

Want to know more about temporary protection in a specific country?

The EUAA has a Who is Who webpage detailing information about temporary protection for each EU country, available at: <https://whoiswho.euaa.europa.eu/Pages/Temporary-protection.aspx>



Annex I . Repository of sources






General information		
Service	Website	QR
General information about Greece	https://uk.wikipedia.org/wiki/%D0%93%D1%80%D0%B5%D1%86%D1%96%D1%8F Available in Ukrainian	
UA embassy/consulate	https://greece.mfa.gov.ua/ Available in Ukrainian, Greek and English	
Emergency contacts	https://www.greecewebtravel.com/greece-useful-numbers.html Available in English and Italian	
Driving licence and vehicle registration	https://www.angloinfo.com/how-to/greece/transport/vehicle-ownership/registering-a-foreign-car Available in English	
Entry requirements	https://migration.gov.gr/ukraina_ukr/ Available in Ukrainian	
Temporary protection		
Eligibility criteria Registrations Requirements	https://help.unhcr.org/greece/uk/%d1%96%d0%bd%d1%84%d0%be%d1%80%d0%bc%d0%b0%d1%86%d1%96%d1%8f-%d0%bf%d1%80%d0%be-%d1%83%d0%ba%d1%80%d0%b0%d1%97%d0%bd%d1%83/	

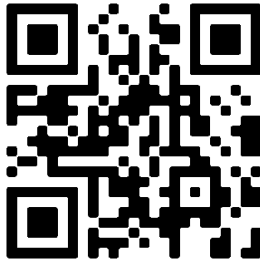





	Available in Ukrainian, Greek and English	
	https://migration.gov.gr/ukraina_ukr/ Available in Ukrainian	
Procedure/Registration	https://apps.migration.gov.gr/temporary-protection/?lang=uk Available in Ukrainian	
Accommodation		
National accommodation system	https://migration.gov.gr/accomodation-ukraine/ Available in Ukrainian	
Private housing/registration	https://migration.gov.gr/accomodation-ukraine	

Public health		
General information on the health system	https://migration.gov.gr/ukraina-ukr/ Available in Ukrainian	
Psychosocial support	https://migration.gov.gr/mental-health-ukraine-ukr/ Available in Ukrainian	
COVID-19 information	https://greecehealthfirst.gr/ Available in Russian, Greek and English	
Access to education		
Information on accessing education and enrolling to public schools	https://migration.gov.gr/ukraine-edu/ Available in Ukrainian and English	
Organisations that offer Greek language courses free of charge	https://www.refugee.info/greece/services/by-category/450/region/greece Available in English and Greek	
International protection		
Information on how to apply for international protection	https://migration.gov.gr/en/gas/di-adikasia-asyloy/ Available in English and Greek	



Additional Support		
Ukrainian diaspora in Greece	https://greece.mfa.gov.ua/en/partnership/162-ukrajinci-u-greciji Available in Ukrainian, Greek and English	
	https://www.ukranorama.gr/ua/pr-o-nas Available in Ukrainian and Greek	
Persons with disabilities	https://www.edf-feph.org/our-members/account-national-confederation-of-disabled-people-ncdp/ Available in English	
Free travel options		
Transportation for registering for temporary protection	https://help.unhcr.org/greece/uk/%d1%96%d0%bd%d1%84%d0%be%d1%80%d0%bc%d0%b0%d1%86%d1%96%d1%8f-%d0%bf%d1%80%d0%be-%d1%83%d0%ba%d1%80%d0%b0%d1%97%d0%bd%d1%83/ Available in Ukrainian, Greek and English	
If you want to know more about temporary protection in a specific country(ies)	https://whoiswho.euaa.europa.eu/Pages/Temporary-protection.aspx Available in English	

Information platforms (websites)		
Frequently Asked Questions on entering Greece, temporary protection procedures and various rights	https://www.solidaritynow.org/wp-content/uploads/2022/04/FAQs-in-Ukrainian-by-SN-20-4-2022.pdf Available in Ukrainian	
European Commission dedicated page for those fleeing Ukraine	https://ec.europa.eu/info/strategy/priorities-2019-2024/stronger-europe-world/eu-solidarity-ukraine/eu-assistance-ukraine/information-people-fleeing-war-ukraine_uk Available in Ukrainian and Russian	
UNHCR HELP Greece	https://help.unhcr.org/greece/uk/%d1%96%d0%bd%d1%84%d0%be%d1%80%d0%bc%d0%b0%d1%86%d1%96%d1%8f-%d0%bf%d1%80%d0%be-%d1%83%d0%ba%d1%80%d0%b0%d1%97%d0%bd%d1%83/ Available in Ukrainian, Russian and English	
Refugee Info	https://www.refugee.info/greece/?language=en Available in Greek and English	

EUAA resources		
Service	Website	QR
Want to know more about temporary protection in general? Check out the EUAA Information Leaflets for Ukrainians	https://euaa.europa.eu/euaa-response-war-ukraine-vidpovid-euaa-agentstvo-evropeyskogo-soyuzu-z-pitan-pritulkuna-viynu-v-ukraini Available in Ukrainian, Russian, Greek and English	