



Slovakia



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Contents

General information	4
Entry to Slovakia	6
Temporary protection	7
International protection	14
Annex I. Repository of sources	15



1. General information



Language

The official language of Slovakia is Slovak.



Administrative settings

Slovakia is organised into 8 self-governed regions with some financial, legislative and executive powers.



Population

The permanent resident population of Slovakia is nearly 5.5 million



Emergency contacts

- ◆ Police: **158, 112** <https://www.minv.sk/?policia>
- ◆ Ambulance: **155, 112** <https://www.minv.sk/?european-emergency-number-112>
- ◆ Fire brigade: **150, 112** <https://www.minv.sk/?european-emergency-number-112>
- ◆ Health line for Ukraine: **+421 221025075**
- ◆ General Health Insurance Infoline: **+421 850003003**
- ◆ Infoline for Ukrainian speakers (summary information)
+421 513816111 / +421 259765111
- ◆ Infoline for patients with HIV and tuberculosis **+421 907923122**



Driving licence

Relevant Information on the validity of Ukrainian driver licences in Slovakia available here: https://www.slovensko.sk/en/life-situation/life-situation/_driving-licence/



Ukrainian diaspora

As of April 2022, there were 131 001 Ukrainians with residence permit in Slovakia (55 % of them with the status of the temporary protection). The largest diaspora of Ukrainians is settled in the capital Bratislava (about a third of all Ukrainians living in Slovakia).

- ◆ ‘Ukrajina-Slovensko SOS’ is a charity foundation of Ukrainian diaspora organisation ‘SME SPOLU’. Contacts: **+421 911201889**, ukrajina.sk.sos@gmail.com
- ◆ Facebook: Ukraine-Slovakia SOS

Ukrainian embassy in Slovakia

The address of the Embassy of Ukraine in Slovakia is Radvanská 35, 81101, Bratislava, Slovak Republic

- ◆ Email: emb_sk@mfa.gov.ua; consul_sk@mfa.gov.ua (for consultation on consular issues)
- ◆ Phone number: +421 259202810; +421 259202816 (Consular service, for consultation on consular enquiries: Monday, Wednesday-Friday, 13:00-17:00, Tuesday: 8.00-12.00);
- ◆ +421 259202813 (in external cases: loss of travel documents, accident, death, prison)
- ◆ Messenger: m.me/ukr.embassy.slovakia (consultation on consular issues)
- ◆ Website: <https://slovakia.mfa.gov.ua/>



2. Entry to Slovakia

If you have a biometric passport, you can enter visa-free and stay in the country for a total of 90 days within the last 180 days.

In the absence of a biometric passport, you can enter Slovakia on humanitarian grounds.

There is a dedicated website with information for Ukrainians entering Slovak Republic available here:

<https://ua.gov.sk/?csrt=17694306192606033833>

For the people living in Ukraine who want to come to Slovakia, there are currently three land border crossing points: Ubl'a, Vyšné Nemecké and Veľké Slemence and one railway border crossing point for personal transport: Čierna nad Tisou (humanitarian trains).

The International Organization for Migration is providing information and advice for non-EU nationals arriving in Slovakia from Ukraine and who would need assistance returning to their country of origin. More information is available here: <https://www.mic.iom.sk/sk/novinky/760-informatsiya-ukrayina.html>

A COVID-19 test is not required to enter the Slovak Republic and citizens from Ukraine do not need to quarantine. More information is available here: <https://www.minv.sk/?ukraine-information-assistance>



3. Temporary protection

The following categories of persons are eligible for temporary protection (as of 17 March 2022).

- ◆ Ukrainian nationals and their family members if the family members lived in Ukraine before 24 February 2022.

The following is considered a family member of a Ukrainian citizen:

- ◆ spouse of a Ukrainian citizen
- ◆ a minor child of a citizen of Ukraine or a minor child of the spouse of a citizen of Ukraine
- ◆ the parent of a minor child who is a national of Ukraine
- ◆ another close relative of a Ukrainian citizen who lived in the same household at the time and was wholly or partly dependent on them.
- ◆ Foreign nationals who have been granted international protection or equivalent protection status in Ukraine before 24 February 2022 and their families who lived in Ukraine before 24 February 2022.

The following is considered a family member of a Ukrainian citizen:

- ◆ spouse
- ◆ a minor child of the foreign national or a minor child of the spouse
- ◆ another close relative who lived in the same household at the time and was wholly or partly dependent on them
- ◆ Foreign nationals with permanent residence in Ukraine, which was granted before 24 February 2022 and who cannot return to their country of origin under safe and stable conditions.



Where can you register for temporary protection in Slovakia?

Applications for temporary protection can be made in person directly at large-capacity facilities in Bratislava, Humenné, Michalovce, Nitra and Žilina or at selected departments of the Foreign Police. More information is available here: <https://www.minv.sk/?ocp>

What documents do you need for registration?

If an identity document is provided (passport, ID card), those registering for temporary protection will have their documents processed and obtain the protection immediately.

Temporary protection can also be requested if you do not have documents. The application will be decided in a short timeframe (approximately 30 days).

What is the procedure to enrol for temporary protection in Slovakia?

You can apply for temporary protection by filling in the registration form available electronically in Ukrainian, Slovak and English here: https://portal.minv.sk/wps/portal/domov/ecu/ecu_elektronickie_sluzby/ECU-UA!/ut/p/a1/pdFbC4lwGIDh39KFI7kv81DdTS1PSXRY2W5CwVQqDTWjf9-Killyod1tPC9s-xBFHqKpXyWRXyZZ6u9veypvRNCGpu2Abcx0FaZLYT6SLCKA02Vg_QombkcGTNyFivsMgPRnLzbrNQObojIGFvQEsvHTV1JW-C2DJzXr4sjD86lelpMPP1APxAeo8Md1FzSRjTaZ8F9YGucBt1ehGgebsM8zPITzo7jsjwWAw44OPI8IFV8sePgk46zokTeE6HjgRDiQWK1aXA549YVgNpuBQ!!/dI5/d5/L2dBISevZ0FBIS9nQSEh/

After filling in the electronic form for temporary protection registration, visit one of the selected departments of the Foreign Police or to the large-capacity registration centres.

In cases of minors, a declaration is submitted by the legal representative (parent) or by legal guardian appointed by the court for unaccompanied minors. The declaration is available here: <https://www.minv.sk/?hlascenie-pobytu-1&subor=437458>

A legal guardian will be appointed by the court for every child not accompanied by at least one parent. Local branch offices of the Labour, Social Affairs and Family Office (Úrad Práce, Sociálnych Vecí a Rodiny) support in these matters.



The Slovak Red Cross supports with searches for a missing family member. Contacts: +421 2 57102301, sekretariat@redcross.sk

More information on the temporary registration procedure can be found on the website of the Ministry of the Interior, Ministerstvo vnútra Slovenskej republiky available here: <https://portal.minv.sk/wps/wcm/connect/sk/site/main/zivotne-situacie/Cudzinci/Informacie-v-ukrajinskom-jazyku/>

Which documents will you receive as a beneficiary of temporary protection?

A certificate of temporary protection will be issued. An example certificate is available here: https://www.minv.sk/swift_data/source/images/docasne-utocisko-vzor-dokladu.pdf

This document entitled 'TEMPORARY REFUGE' ('DOČASNÉ ÚTOČISKO') allows you to stay on the territory of the Slovak Republic.

Duration of the temporary protection

The temporary protection will last until the 4 March 2023 and will be automatically extended for 6 months, for a maximum of one year, unless the Council of the EU decides otherwise.

Your rights as a beneficiary of temporary protection in Slovakia

The rights as a beneficiary of temporary protection are:

- ◆ residence and work permit
- ◆ accommodation
- ◆ access to labour market
- ◆ means of subsistence in the reception system
- ◆ access to medical care
- ◆ access to education
- ◆ family reunification
- ◆ information about the contents of temporary protection.



More information about these rights

Accommodation



Temporary accommodation in asylum facilities is provided including food and healthcare. Transport from the border crossing to temporary accommodation is coordinated on site. Some municipalities provide free shuttles and taxi services are also available.

Initial reception



The necessary infrastructure will remain at the Vyšné Nemecké border crossing, namely medical and psychological assistance, social facilities, and an information stand with information on accommodation options.

All other services will be available at the large-capacity centres to which a regular shuttle service is provided and where they are provided with assistance to find accommodation in government and hotel facilities.

Long term accommodation



Representatives of governmental and non-governmental organisations help with finding accommodation. There is also a dedicated platform for accommodation offers and requests available here:
<https://pomocpreukrajinu.sk/>

Access to the labour market



Ukrainian nationals have access to the labour market once they have been granted temporary protection. Information and vacancies in Ukrainian are available on a dedicated website of the employment service available here: <https://www.sluzbyzamestnanosti.gov.sk/?lang=ua>

A non-governmental database of free positions for Ukrainians entitled Workania is available here: <https://www.workania.eu/>

Additional information on employment are available on the International Organization for Migration Information Centre website available here: <https://www.mic.iom.sk/ru/2015-02-03-14-35-35/764-umovi-pratsevlashtuvannya-v-slovachchini-dlya-bizhentsiv-osib-z-timchasovim-pritulkom-abo-osib-yaki-shukayut-pritulku-mizhnarodnogo-zakhistu.html>



Social welfare

The amount of assistance depends on the number of household members and their situation. Assistance for material needs can be requested at the Labour, Social Affairs and Family Office, Ústreide Práce, Sociálnych Vecí a Rodiny. For the request, a document indicating the registration for temporary protection, or the certificate of temporary protection (document permitting tolerated stay) is required to meet the conditions for the provision of material needs assistance. The local office in your area of residence is responsible for assessing the entitlement to assistance for material needs.

Refugees from Ukraine are entitled to the basic benefit and allowances in the same amount and under the same conditions as citizens of the Slovak Republic.



You can apply for a subsidy for food for a child. In order to get this subsidy, it is necessary to apply when enrolling a child in kindergarten or primary school. The school will guide you on how to proceed.

More information about allowances are available here: https://www.upsvr.gov.sk/buxus/docs/KGR/Amounts_of_benefit_and_allowances_from_1_January_2022.pdf

The application form for applying for material needs assistance is available in several languages here: https://www.upsvr.gov.sk/media/medialne-spravy/useful-information-for-citizens-of-ukraine.html?page_id=1163026

Means of subsistence in the reception system

Beneficiaries of temporary protection have access to free accommodation and healthcare. In facilities where it is possible, they are also provided with food and hygiene supplies.



Public health

The Ministry of Health of the Slovak Republic, Ministerstvo Zdravotníctva Slovenskej Republiky, publishes information in Slovak and Ukrainian for the assistance to refugees here: <https://www.health.gov.sk/?pomoc-ukrajine>



Healthcare is provided to you on the basis of your status:

- ◆ If Slovakia is a transit country, you have access to urgent medical care.
- ◆ If temporary protection status is granted, you are entitled to urgent and necessary medical care. There is an emergency service in the relevant region or city, or a central hospital reception.
Contact: www.e-vuc.sk

There are emergency services in the relevant regions or cities, or a central hospital reception. It is necessary to provide documents about having started the process for registering for temporary protection, asylum or residence.

Health Line for Ukraine – Health consultation in Ukrainian is available for free, daily from 7:00 to 19:00 via phone or online chat: +421 2 21025075, website: www.ua.diagnose.me

The line does not serve as a first aid line. It is intended for orientation in the Slovak healthcare system and consultation of health status with medical staff. In case of an urgent problem, call 155 or 112.

Additional information regarding medical services can be found at the following websites:

- ◆ <https://www.vszp.sk/ukrajina/>
- ◆ <https://www.vszp.sk/novy-podadresar/vi-buli-zmushen-pokinuti-ukranu-cherez-vjnu-ta-potrebute-medichno-dopomogi.html>

Medical care / medical prescription

If you are only transiting through Slovakia or gaining temporary refuge status:

- ◆ In addition to a specialist, medications can also be prescribed by a general practitioner and will be accepted by pharmacies.
- ◆ If you request temporary refuge, you will be entitled to medicines, medical devices and dietetic food at no extra charge.

If you find a job in Slovakia, you are entitled to general health insurance and will receive access to the same medical services as Slovak nationals.

Psychosocial support

National Mental Health Support Line in Ukrainian: **0800 193193**





Nezabudka Line (League for Mental Health): **0800 222450** (daily from 9.00 to 21.00)

Crisis Help Line (Ipicko organisation): **0800 500888** (non-stop)



Disabilities

Persons with severe disabilities might be entitled to support by International Organization for Migration (adults) or UNICEF (children).

Office of the Labour, Social Affairs and Family Office (Úrad Práce, Sociálnych Vecí a Rodiny) could support with compensatory aids.



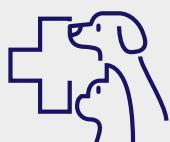
COVID-19

You can find all the important and up-to-date information about the COVID-19 disease and restrictions in Slovakia at korona.gov.sk

If you have tested positive for COVID-19, you will receive all the necessary examinations and care. If you do not have an insurance, the payment will be made from the state budget.

Vaccinations for children

Ukrainian children are entitled to free vaccinations according to the Slovak vaccination calendar. In Slovakia, children must be vaccinated against the following diseases: tetanus, diphtheria, whooping cough, viral hepatitis B, polio, invasive pneumococcal diseases, measles, mumps, rubella. More information is provided by paediatricians.



Mandatory check-up with a veterinarian for pets

Slovakia accepts pets at border crossings even without a passport and vaccination. Persons accompanied by such pets are required to fill out a form, which is also available at border crossings.



Access to education

Children can attend schools. For school registration children will need to present either their document stating their status as a beneficiary of temporary protection or asylum, or a document proving that proceedings have been initiated to grant temporary protection or asylum.

Children will be placed in the relevant school year according to their level of education and level of command of the Slovak language. More information is available in Slovak and Ukrainian at the website of the Ministry of Education.



More information can be found on the website of the Ministry of education, Ministerstvo školstva, vedy, výskumu a športu Slovenskej Republiky, here: <https://www.minedu.sk/29993-sk/situacia-na-ukrajine/>

University

Information for university students is available here: <https://www.saia.sk/sk/>

Education titles recognition

Information on the recognition of education qualifications is available here: <https://www.minedu.sk/data/att/22931.pdf>

4. International protection



The European Union Agency for Asylum has information leaflets available for both adults and children here: <https://euaa.europa.eu/euaa-response-war-ukraine-vidpovid-euaa-agentstvo-evropeyskogo-soyuzu-z-pitan-pritulkunaviynu-v>

Additional support

The European Union Agency for Asylum has a 'Who is Who - temporary protection' platform. It provides an up-to-date and comprehensive overview of the measures used by EU+ countries to implement temporary protection for persons fleeing the war available here: <https://whoiswho.euaa.europa.eu/temporary-protection>



Annex I – Repository of sources

General information		
Service	Website	QR
Driving licence	https://www.slovensko.sk/en/life-situation/life-situation/_driving-licence/ Available in English and Slovak	
Embassy and Consulate of Ukraine in Slovakia	https://slovakia.mfa.gov.ua/ Available in Ukrainian and Slovak	
Entry to Slovakia		
Information for Ukrainians entering the Slovak republic	https://ua.gov.sk/?csrt=17694306192606033833 Available in Ukrainian, English and Slovak	
International Organization for Migration webpage on information and assistance-situation in Ukraine	https://www.mic.iom.sk/sk/novinky/760-informatsiya-ukrayina.html Available in Ukrainian, English and Slovak	



Situation in Ukraine - information and assistance	https://www.minv.sk/?ukraine-information-assistance Available in English and Slovak	
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Temporary protection		
Where you can register for temporary protection in Slovakia	https://www.minv.sk/?ocp/ Available in English and Slovak	
Registration form	https://portal.minv.sk/wps/portal/domov/ecu/ecu_elektronické_služby/ECU-UA/lut/p/a1/pdFbC4lwGIDh39KF17kv81DdTS1PSXRY2W5CwVQqDTWjf9-Killyod1tPC9s-xBFHqKpXyWRXyZZ6u9veypvRNCGpu2Abcx0FaZLYT6SLCKA02Vg_QombkcGTNyFivsMgPRnLzbrNQObojIGFvQEsvHTV1JWC2DJzXr4sjD86lelpvMPP1APxAeoe8Md1FzSRjTaZ8F9YGucBt1ehGgebsM8zPITzo7jsjwWAw44OPI8IFV8sePgk46zokTeE6HjqRDiQWK1aXA549YVqNpuBQ!!/dl5/d5/L2dBIEvZ0FBIS9nQSEh/- Available in Ukrainian, English and Slovak	
Declaration for minors	https://www.minv.sk/?hlásenie-pobytu-1&subor=437458 Available in Ukrainian	



Information on the temporary protection registration procedure	https://portal.minv.sk/wps/wcm/connect/sk/site/main/zivotne-situacie/Cudzinci/Informacie-v-ukrajinskom-jazyku/ Available in Ukrainian	
Certificate of temporary protection	https://www.minv.sk/swift_data/source/images/docasne-utocisko-vzor-dokladu.pdf Available in Slovak	
Accommodation		
Platform for accommodation offers and requests	https://pomocpreukrajinu.sk/ Available in Ukrainian and Slovak	
Access to the labour market		
Dedicated website of the employment service	https://www.sluzbyzamestnanosti.gov.sk/?lang=ua Available in Ukrainian and Slovak	
International Organization for Migration Information Centre (employment)	https://www.mic.iom.sk/ru/2015-02-03-14-35-35/764-umovi-pratsevlashtuvannya-v-slovakchini-dlya-bizhentsiv-osib-z-timchasovim-pritulkom-abo-osib-yaki-shukayut-pritulku-mizhnarodnogo-zakhistu.html Available in Ukrainian, Russian and English	

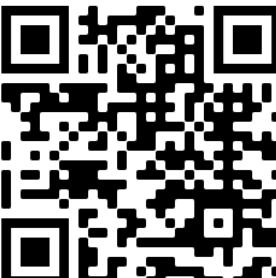


Social welfare		
Information about allowances	<p>https://www.upsvr.gov.sk/buxus/docs/KGR/Amounts_of_benefit_and_allowances_from_1_January_2022.pdf</p> <p>Available in English</p>	
Application form	<p>https://www.upsvr.gov.sk/buxus/generate_page.php?page_id=1163026</p> <p>Available in English</p>	
Public health		
Medical services information	<p>https://www.health.gov.sk/?pomoc-ukrajine</p> <p>Available in English and Slovak</p>	
Assistance to refugees	<p>https://www.health.gov.sk/?pomoc-ukrajine</p> <p>Available in Ukrainian and Slovak</p>	
Emergency service	<p>www.e-vuc.sk</p> <p>Available in Slovak</p>	



COVID-19	<p>korona.gov.sk</p> <p>Available in Ukrainian and Slovak</p>	
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Access to education		
The website of the Ministry of education, <i>Ministerstvo školstva, vedy, výskumu a športu Slovenskej Republiky</i>	https://www.minedu.sk/29993-sk/situacia-na-ukrajine/ Available in Ukrainian and Slovak	
International protection		
International protection	https://euaa.europa.eu/uk/publications/shcho-vam-potribno-znaty-pro-tymchasovyy-zakhyst Available in Ukrainian and English	
Additional Information		
Human Rights League page on Information for people coming from Ukraine	https://www.ukraineslovakia.sk/ Available in Ukrainian, English and Slovak	
Pro Bono advocates for Ukraine	https://www.sak.sk/web/sk/cms/lawyer/ua Available in Slovak	
Prevention of trafficking in human beings	https://www.minv.sk/?tlacove-spravy&sprava=upozornujeme-ze-tazku-situaciu-vojnowych-utecencov-z-ukrajiny-mozu-zneuzit-obchodnici-s-ludmi&subor_spravy=436729	Opens PDF



EUAA resources		
Service	Website	QR
EUAA information leaflets on temporary protection for Ukrainians	<p>https://euaa.europa.eu/euaa-response-war-ukraine-vidpovid-euaa-agentstvo-evropeyskogo-soyuzu-z-pitan-pritulkuna-viynu-v</p> <p>Available in Ukrainian and English</p>	
Temporary protection in specific countries	<p>https://whoiswho.euaa.europa.eu/Pages/Temporary-protection.aspx</p> <p>Available in English</p>	



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