



EUROPEAN COMMISSION

# DOCUMENTS

## **DRAFT** **The Union's annual budget** **for the 2025 financial year**

SECTION VIII

EUROPEAN OMBUDSMAN

**EN**

COM(2024) 300 — EN

12.7.2024

**All amounts in this budget document are expressed in euro unless otherwise indicated.**

**Budgetary remarks are only executable insofar as they do not modify or extend the scope of an existing legal base, impinge on the administrative autonomy of institutions and can be covered by available resources.**

EUROPEAN UNION

**DRAFT**  
**The Union's annual budget**  
**for the 2025 financial year**

*SECTION VIII*

EUROPEAN OMBUDSMAN

EUROPEAN OMBUDSMAN

## INTRODUCTION

*The introduction to the budget request has been provided by each Institution together with the statement of estimate for its respective budget section. In line with Article 314§1 of the TFEU, which states that: '[...] each Institution shall [...] draw up estimates of its expenditure for the following financial year. The Commission shall consolidate these estimates in a draft budget, which may contain different estimates.', the Commission has exceptionally adjusted the estimates of all Institutions. It is thus possible that figures referred to in the introduction of a specific budget section are different from those integrated into the Draft Budget.*

### I. GENERAL PRESENTATION

The European Ombudsman's mission is to help to support European citizenship by listening to citizens, to its stakeholders, and by working with the institutions of the European Union to help create a more accountable, transparent, ethical, and effective administration.

The Draft Budget 2025 derives from the European Ombudsman's mandate as set out in the Statute and is intended to support the implementation of the Ombudsman's mission and strategy.

The Ombudsman investigates complaints and conducts inquiries, including on the Ombudsman's own-initiative, into suspected maladministration in the EU institutions, bodies, offices and agencies.

In 2023, the Ombudsman dealt with 2 392 complaints, of which a record number of 886 were within the mandate, which represents a 17% increase from 2022. During 2023, the Ombudsman also opened and closed significantly more inquiries than in the previous year. This trend is continuing in 2024.

With the encouragement and support of the European Parliament, the Ombudsman also continues to proactively look into issues of public importance.

### II. PERSONNEL EXPENDITURE

The office has 75 establishment plan posts in 2024 and does not request any additional posts in 2025. Similarly, requested appropriations concerning contract agents are stable and thus kept at a minimum level allowing the institution mainly to deal with long absences and to perform non-permanent tasks. The office also makes every effort to allocate as many resources as possible to its core activities.

Personnel expenditure represents by far the largest share (81%) of the appropriations made available to the Ombudsman's Office and thus has a direct impact on the elasticity of the overall budget. It increases automatically as a result of the application of the Staff Regulations (automaticity of step advancements) and of the annual adjustments of salaries expected in 2024 (5,3%) and in 2025 (0.6% and 3.7%). An abatement rate (3%) is applied to the staff salary budget based on the assumption that posts are not occupied at 100% throughout the year and not all posts are filled at the highest possible level.

The budget dedicated to personnel expenditure also takes into account the financial consequences in 2025 resulting from the election of a new Ombudsman, expected to be held by the end of 2024.

### III. OPERATIONAL EXPENDITURE

The remaining 19% of the Ombudsman's budget is dedicated to operational expenditure. It has, as every year, been established according to the principle that the level of each budgetary line should systematically be submitted to close scrutiny, with an eye to generating, to the greatest extent possible, the savings necessary to finance the various additional needs and projects identified for the ensuing year.

Almost 80% of the increase as regards operational expenditure (+ € 207 291) is due to the increase of building-related costs (+€ 161 911) in 2025. This factor, which is beyond the Ombudsman's control and concerns the same rented space from the European Parliament as in 2024, is the result of the annual evolution of the reference index, as calculated by the European Parliament.

The Office has successfully integrated Artificial Intelligence (AI) into the translation processes for the European Ombudsman's website. During 2023 and 2024, this has not only made the website more accessible and inclusive by providing content in various languages as needed, but has also minimized the expenditure on translations. This strategy led to considerable savings, allowing the Office to allocate the budget more effectively according to actual needs. The appropriations requested for 'translations' are reduced by € 70 000.

Looking forward, the Office intends to reinvest these funds (€ 64 000) into upgrading its IT infrastructure and advancing AI projects. This reinvestment is crucial for sustaining the Office's technological advancement and its commitment to innovation and to continuously improving the quality and efficiency of the services it provides to European citizens. It represents a strategic move to ensure that technological progress translates into higher service quality without proportionally increasing reliance on human resources.

### IV. CONCLUSION

The appropriations requested for 2025 show a total of € 15 465 088, which represents an increase of € 1 621 928, or + 11.72% compared to the 2024 budget.

The proposed increase mainly results from (i) the increase in salary related expenditure, (ii) the financial consequences of the appointment of a new Ombudsman, following the election process, which is to take place in the second half of 2024 and (iii) the increase of building-related costs determined by the European Parliament, which makes offices available to the European Ombudsman in its buildings in Brussels and Strasbourg.

EUROPEAN OMBUDSMAN

## REVENUE

**Contribution of the European Union to the financing of the expenditure of the European Ombudsman for the financial year 2025**

Heading	Amount
Expenditure	15 316 682
Own resources	- 1 922 277
<b>Contribution due</b>	<b>13 394 405</b>

## REVENUE

## TITLE 3

## ADMINISTRATIVE REVENUE

## CHAPTER 3 0 — REVENUE FROM STAFF

## CHAPTER 3 1 — REVENUE LINKED TO PROPERTY

Article Item	Heading	2025 estimate	2024 estimate	2023 out-turn	%2023/2025
	CHAPTER 3 0				
<b>3 0 0</b>	<b><i>Taxes and levies</i></b>				
3 0 0 0	Tax on remunerations	908 320	844 937	731 645,03	80,55
3 0 0 1	Special levies on remunerations	162 876	156 724	134 925,04	82,84
	<i>Article 3 0 0 — Total</i>	1 071 196	1 001 661	866 570,07	80,90
<b>3 0 1</b>	<b><i>Contributions to the pension scheme</i></b>				
3 0 1 0	Staff contributions to the pension scheme	851 081	747 563	742 977,68	87,30
3 0 1 1	Transfer or purchase of pension rights by staff	p.m.	p.m.	0,—	
3 0 1 2	Contributions to the pension scheme by staff on leave	p.m.	p.m.	0,—	
	<i>Article 3 0 1 — Total</i>	851 081	747 563	742 977,68	87,30
	<b>CHAPTER 3 0 — TOTAL</b>	1 922 277	1 749 224	1 609 547,75	83,73
	CHAPTER 3 1				
<b>3 1 0</b>	<b><i>Sale of immovable property — Assigned revenue</i></b>	p.m.	p.m.	0,—	
<b>3 1 1</b>	<b><i>Sale of other property</i></b>	p.m.	p.m.	0,—	
<b>3 1 2</b>	<b><i>Letting and subletting immovable property — Assigned revenue</i></b>	p.m.	p.m.	0,—	
	<b>CHAPTER 3 1 — TOTAL</b>	p.m.	p.m.	0,—	





**TITLE 3**  
**ADMINISTRATIVE REVENUE**

**CHAPTER 3 0 — REVENUE FROM STAFF**

**3 0 0**      *Taxes and levies*

3 0 0 0      Tax on remunerations

2025 estimate	2024 estimate	2023 out-turn
908 320	844 937	731 645,03

*Legal basis*

Protocol on the privileges and immunities of the European Union, and in particular Article 12 thereof.

Regulation No 422/67/EEC, No 5/67/Euratom of the Council of 25 July 1967 determining the emoluments of the President and Members of the Commission, of the President, Judges, Advocates-General and Registrar of the Court of Justice, of the President, Members and Registrar of the General Court and of the President, Members and Registrar of the European Union Civil Service Tribunal (OJ L 187, 8.8.1967, p. 1).

Regulation (EEC, Euratom, ECSC) No 260/68 of the Council of 29 February 1968 laying down the conditions and procedure for applying the tax for the benefit of the European Communities (OJ L 56, 4.3.1968, p. 8).

Decision 94/262/ECSC, EC, Euratom of the European Parliament of 9 March 1994 on the regulations and general conditions governing the performance of the Ombudsman's duties (OJ L 113, 4.5.1994, p. 15), and in particular Article 10(2) and (3) thereof.

Council Regulation (EU) 2016/300 of 29 February 2016 determining the emoluments of EU high-level public office holders (OJ L 58, 4.3.2016, p. 1).

3 0 0 1      Special levies on remunerations

2025 estimate	2024 estimate	2023 out-turn
162 876	156 724	134 925,04

*Remarks*

The provisions concerning the temporary contribution applied until 30 June 2003. Therefore, this item is intended to record any revenue resulting from the residual amount of the temporary contribution from the salaries of Members of the Commission, officials and other servants in active employment.

EUROPEAN OMBUDSMAN

**CHAPTER 3 0 — REVENUE FROM STAFF** (*cont'd*)**3 0 0** (*cont'd*)3 0 0 1 (*cont'd*)*Legal basis*

Staff Regulations of Officials of the European Union, in particular Article 66a thereof.

Conditions of Employment of Other Servants of the European Union.

Protocol on the privileges and immunities of the European Union, and in particular Article 12 thereof.

Regulation No 422/67/EEC, No 5/67/Euratom of the Council of 25 July 1967 determining the emoluments of the President and Members of the Commission, of the President, Judges, Advocates-General and Registrar of the Court of Justice, of the President, Members and Registrar of the General Court and of the President, Members and Registrar of the European Union Civil Service Tribunal (OJ L 187, 8.8.1967, p. 1).

Decision 94/262/ECSC, EC, Euratom of the European Parliament of 9 March 1994 on the regulations and general conditions governing the performance of the Ombudsman's duties (OJ L 113, 4.5.1994, p. 15), and in particular Article 10(2) and (3) thereof.

Council Regulation (EU) 2016/300 of 29 February 2016 determining the emoluments of EU high-level public office holders (OJ L 58, 4.3.2016, p. 1).

**3 0 1 Contributions to the pension scheme**

3 0 1 0 Staff contributions to the pension scheme

2025 estimate	2024 estimate	2023 out-turn
851 081	747 563	742 977,68

*Legal basis*

Staff Regulations of Officials of the European Union, and in particular Article 83(2) thereof.

3 0 1 1 Transfer or purchase of pension rights by staff

2025 estimate	2024 estimate	2023 out-turn
p.m.	p.m.	0,—

*Legal basis*

Staff Regulations of Officials of the European Union, and in particular Article 4, Article 11(2) and (3) thereof and Article 48 of Annex VIII thereto.

**CHAPTER 3 0 — REVENUE FROM STAFF** (*cont'd*)**3 0 1** (*cont'd*)**3 0 1 2** Contributions to the pension scheme by staff on leave

2025 estimate	2024 estimate	2023 out-turn
p.m.	p.m.	0,—

*Legal basis*

Staff Regulations of Officials of the European Union, in particular Article 40(3) thereof.

Conditions of Employment of Other Servants of the European Union, in particular Article 17 thereof.

**CHAPTER 3 1 — REVENUE LINKED TO PROPERTY****3 1 0** *Sale of immovable property — Assigned revenue*

2025 estimate	2024 estimate	2023 out-turn
p.m.	p.m.	0,—

*Remarks*

This article is intended to record revenue from the sale of immovable property belonging to the institution.

In accordance with Article 21(3) of the Financial Regulation, this revenue is to be considered as assigned revenue and gives rise to the entry of additional appropriations on the lines which bore the initial expenditure giving rise to the corresponding revenue.

**3 1 1** *Sale of other property*

2025 estimate	2024 estimate	2023 out-turn
p.m.	p.m.	0,—

*Remarks*

This article is intended to record revenue from the sale or part-exchange of other property belonging to the institution. It also records the proceeds from the sale of vehicles, equipment, installations, materials, and scientific and technical apparatus which are being replaced or scrapped when the book value is fully depreciated.

EUROPEAN OMBUDSMAN

**CHAPTER 3 1 — REVENUE LINKED TO PROPERTY** *(cont'd)***3 1 2** *Letting and subletting immovable property — Assigned revenue*

2025 estimate	2024 estimate	2023 out-turn
p.m.	p.m.	0,—

*Remarks*

In accordance with Article 21(3) of the Financial Regulation, this revenue is to be considered as assigned revenue and gives rise to the entry of additional appropriations on the lines which bore the initial expenditure giving rise to the corresponding revenue.

**CHAPTER 3 2 — REVENUE FROM THE SUPPLY OF GOODS, SERVICES AND WORK — ASSIGNED REVENUE****3 2 0** *Revenue from the supply of goods, services and work — Assigned revenue***3 2 0 2** Revenue from the supply of goods, services and work for other Union institutions, agencies and bodies — Assigned revenue

2025 estimate	2024 estimate	2023 out-turn
p.m.	p.m.	0,—

*Remarks*

In accordance with Article 21(3) of the Financial Regulation, this revenue is to be considered as assigned revenue and gives rise to the entry of additional appropriations on the lines which bore the initial expenditure giving rise to the corresponding revenue.

**3 2 1** *Refunds by other institutions or bodies of mission allowances — Assigned revenue*

2025 estimate	2024 estimate	2023 out-turn
p.m.	p.m.	0,—

*Remarks*

In accordance with Article 21(3) of the Financial Regulation, this revenue is to be considered as assigned revenue and gives rise to the entry of additional appropriations on the lines which bore the initial expenditure giving rise to the corresponding revenue.

**3 2 2** *Revenue from third parties in respect of goods, services or work — Assigned revenue*

2025 estimate	2024 estimate	2023 out-turn
p.m.	p.m.	0,—

**CHAPTER 3 2 — REVENUE FROM THE SUPPLY OF GOODS, SERVICES AND WORK — ASSIGNED REVENUE (cont'd)****3 2 2** (cont'd)*Remarks*

In accordance with Article 21(3) of the Financial Regulation, this revenue is to be considered as assigned revenue and gives rise to the entry of additional appropriations on the lines which bore the initial expenditure giving rise to the corresponding revenue.

**CHAPTER 3 3 — OTHER ADMINISTRATIVE REVENUE****3 3 0** *Repayment of amounts wrongly paid — Assigned revenue*

2025 estimate	2024 estimate	2023 out-turn
p.m.	p.m.	1 412,60

*Remarks*

In accordance with Article 21(3) of the Financial Regulation, this revenue is to be considered as assigned revenue and gives rise to the entry of additional appropriations on the lines which bore the initial expenditure giving rise to the corresponding revenue.

**3 3 1** *Revenue for a specific purpose (income from foundations, subsidies, gifts and bequests) — Assigned revenue*

2025 estimate	2024 estimate	2023 out-turn
p.m.	p.m.	0,—

*Remarks*

In accordance with Article 21(2) of the Financial Regulation, this revenue is to be considered as assigned revenue and gives rise to the entry of additional appropriations on the lines which bore the initial expenditure giving rise to the corresponding revenue.

**3 3 3** *Insurance payments received — Assigned revenue*

2025 estimate	2024 estimate	2023 out-turn
p.m.	p.m.	0,—

*Remarks*

In accordance with Article 21(3) of the Financial Regulation, this revenue is to be considered as assigned revenue and gives rise to the entry of additional appropriations on the lines which bore the initial expenditure giving rise to the corresponding revenue.

EUROPEAN OMBUDSMAN

**CHAPTER 3 3 — OTHER ADMINISTRATIVE REVENUE** (*cont'd*)**3 3 8** *Other revenue from administrative operations — Assigned revenue*

2025 estimate	2024 estimate	2023 out-turn
p.m.	p.m.	

*Remarks*

This article is intended to record other contributions and refunds in connection with the administrative operations of the institution.

In accordance with Article 21(3) of the Financial Regulation, this revenue is to be considered as assigned revenue and gives rise to the entry of additional appropriations on the lines which bore the initial expenditure giving rise to the corresponding revenue.

**3 3 9** *Other revenue from administrative operations*

2025 estimate	2024 estimate	2023 out-turn
p.m.	p.m.	145,55

*Remarks*

This article is intended to record other revenue from administrative operations.



EUROPEAN OMBUDSMAN

**TITLE 4****FINANCIAL REVENUE, DEFAULT INTEREST AND FINES****CHAPTER 4 0 — REVENUE FROM INVESTMENTS AND ACCOUNTS****4 0 0**      ***Revenue from investments, loans granted and bank accounts***

2025 estimate	2024 estimate	2023 out-turn
p.m.	p.m.	67,86

*Remarks*

This article is intended to record revenue from investments, loans granted and bank and other interest on the institution's accounts.



**TITLE 6**

**REVENUE, CONTRIBUTIONS AND REFUNDS RELATED TO UNION POLICIES**

**CHAPTER 6 6 — OTHER CONTRIBUTIONS AND REFUNDS**

Article Item	Heading	2025 estimate	2024 estimate	2023 out-turn	%2023/2025
6 6 8	CHAPTER 6 6				
	<i>Other contributions and refunds — Assigned revenue</i>	p.m.	p.m.	0,—	
	CHAPTER 6 6 — TOTAL	p.m.	p.m.	0,—	
	<b>Title 6 — Total</b>	<b>p.m.</b>	<b>p.m.</b>	<b>0,—</b>	

EUROPEAN OMBUDSMAN

**TITLE 6****REVENUE, CONTRIBUTIONS AND REFUNDS RELATED TO UNION POLICIES****CHAPTER 6 6 — OTHER CONTRIBUTIONS AND REFUNDS****6 6 8** *Other contributions and refunds — Assigned revenue*

2025 estimate	2024 estimate	2023 out-turn
p.m.	p.m.	0,—

*Remarks*

This article is intended to record, pursuant to Article 21 of the Financial Regulation, any revenue not provided for in other parts of Title 6 and which is used to provide additional appropriations to finance expenditure to which this revenue is assigned.

## EXPENDITURE

## General summary of appropriations (2025 and 2024) and out-turn (2023)

Title Chapter	Heading	2025 appropriations	2024 appropriations	2023 out-turn
<b>1</b>	<b>EXPENDITURE RELATING TO PERSONS WORKING WITH THE INSTITUTION</b>			
1 0	MEMBERS OF THE INSTITUTION	993 000	496 500	487 540,82
1 2	OFFICIALS AND TEMPORARY STAFF	10 580 000	9 681 707	8 778 880,98
1 4	OTHER STAFF AND OUTSIDE SERVICES	736 500	672 500	586 975,59
1 6	OTHER EXPENDITURE RELATING TO PERSONS WORKING WITH THE INSTITUTION	301 488	345 644	303 054,27
	<b>Title 1 — Total</b>	<b>12 610 988</b>	<b>11 196 351</b>	<b>10 156 451,66</b>
<b>2</b>	<b>BUILDINGS, FURNITURE, EQUIPMENT AND MISCELLANEOUS OPERATING EXPENDITURE</b>			
2 0	BUILDINGS AND ASSOCIATED COSTS	1 623 594	1 570 709	1 371 550,12
2 1	DATA PROCESSING, EQUIPMENT AND FURNITURE: PURCHASE, HIRE AND MAINTENANCE	389 000	325 000	352 347,47
2 3	CURRENT ADMINISTRATIVE EXPENDITURE	439 700	509 700	405 532,95
	<b>Title 2 — Total</b>	<b>2 452 294</b>	<b>2 405 409</b>	<b>2 129 430,54</b>
<b>3</b>	<b>EXPENDITURE RESULTING FROM GENERAL FUNCTIONS CARRIED OUT BY THE INSTITUTION</b>			
3 0	MEETINGS AND CONFERENCES	206 000	194 000	214 028,99
3 2	EXPERTISE AND INFORMATION: ACQUISITION, ARCHIVING, PRODUCTION AND DISSEMINATION	35 000	35 000	66 233,63
3 3	STUDIES AND OTHER SUBSIDIES	10 000	10 000	35 405,—
3 4	EXPENSES RELATING TO THE EUROPEAN OMBUDSMAN'S DUTIES	2 400	2 400	2 400,—
	<b>Title 3 — Total</b>	<b>253 400</b>	<b>241 400</b>	<b>318 067,62</b>
<b>10</b>	<b>OTHER EXPENDITURE</b>			
10 0	PROVISIONAL APPROPRIATIONS	p.m.	p.m.	0,—
10 1	CONTINGENCY RESERVE	p.m.	p.m.	0,—
	<b>Title 10 — Total</b>	<b>p.m.</b>	<b>p.m.</b>	<b>0,—</b>
	<b>GRAND TOTAL</b>	<b>15 316 682</b>	<b>13 843 160</b>	<b>12 603 949,82</b>

EUROPEAN OMBUDSMAN

## TITLE 1

## EXPENDITURE RELATING TO PERSONS WORKING WITH THE INSTITUTION

## CHAPTER 1 0 — MEMBERS OF THE INSTITUTION

## CHAPTER 1 2 — OFFICIALS AND TEMPORARY STAFF

Article Item	Heading	2025 appropriations	2024 appropriations	2023 out-turn	%2023/2025
	CHAPTER 1 0				
<b>1 0 0</b>	<b>Salaries, allowances and payments related to salaries</b>				
	Non-differentiated appropriations	530 000	459 500	445 540,82	84,06
<b>1 0 2</b>	<b>Temporary allowances</b>				
	Non-differentiated appropriations	306 000	p.m.	0,—	
<b>1 0 3</b>	<b>Pensions</b>				
	Non-differentiated appropriations	p.m.	p.m.	0,—	
<b>1 0 4</b>	<b>Mission expenses</b>				
	Non-differentiated appropriations	50 000	35 000	42 000,—	84
<b>1 0 5</b>	<b>Language and data-processing courses</b>				
	Non-differentiated appropriations	2 000	2 000	0,—	
<b>1 0 8</b>	<b>Allowances and expenses on entering and leaving the service</b>				
	Non-differentiated appropriations	105 000	p.m.	0,—	
	CHAPTER 1 0 — TOTAL	993 000	496 500	487 540,82	49,10
	CHAPTER 1 2				
<b>1 2 0</b>	<b>Remuneration and other entitlements</b>				
1 2 0 0	Remuneration and allowances				
	Non-differentiated appropriations	10 547 000	9 648 707	8 714 874,67	82,63
1 2 0 2	Paid overtime				
	Non-differentiated appropriations	3 000	3 000	0,—	
1 2 0 4	Entitlements on entering the service, transfer and leaving the service				
	Non-differentiated appropriations	30 000	30 000	64 006,31	213,35
	Article 1 2 0 — Total	10 580 000	9 681 707	8 778 880,98	82,98

**CHAPTER 1 2 — OFFICIALS AND TEMPORARY STAFF** (cont'd)**CHAPTER 1 4 — OTHER STAFF AND OUTSIDE SERVICES****CHAPTER 1 6 — OTHER EXPENDITURE RELATING TO PERSONS WORKING WITH THE INSTITUTION**

Article Item	Heading	2025 appropriations	2024 appropriations	2023 out-turn	%2023/2025
<b>1 2 2</b>	<b>Allowances upon early termination of service</b>				
1 2 2 0	Allowances for staff retired in the interests of the service				
	Non-differentiated appropriations	p.m.	p.m.	0,—	
1 2 2 2	Allowances for staff whose service is terminated and special retirement scheme for officials and temporary staff				
	Non-differentiated appropriations	p.m.	p.m.	0,—	
	<i>Article 1 2 2 — Total</i>	p.m.	p.m.	0,—	
	<b>CHAPTER 1 2 — TOTAL</b>	<b>10 580 000</b>	<b>9 681 707</b>	<b>8 778 880,98</b>	<b>82,98</b>
	<b>CHAPTER 1 4</b>				
<b>1 4 0</b>	<b>Other staff and external persons</b>				
1 4 0 0	Other staff				
	Non-differentiated appropriations	503 000	450 500	410 674,31	81,64
1 4 0 4	Graduate traineeships, grants and exchanges of officials				
	Non-differentiated appropriations	233 500	222 000	176 301,28	75,50
	<i>Article 1 4 0 — Total</i>	<i>736 500</i>	<i>672 500</i>	<i>586 975,59</i>	<i>79,70</i>
	<b>CHAPTER 1 4 — TOTAL</b>	<b>736 500</b>	<b>672 500</b>	<b>586 975,59</b>	<b>79,70</b>
	<b>CHAPTER 1 6</b>				
<b>1 6 1</b>	<b>Expenditure relating to staff management</b>				
1 6 1 0	Expenditure on recruitment				
	Non-differentiated appropriations	3 000	3 000	8 537,08	284,57
1 6 1 2	Further training				
	Non-differentiated appropriations	90 000	90 000	82 402,86	91,56
	<i>Article 1 6 1 — Total</i>	<i>93 000</i>	<i>93 000</i>	<i>90 939,94</i>	<i>97,78</i>



## TITLE 1

## EXPENDITURE RELATING TO PERSONS WORKING WITH THE INSTITUTION

## CHAPTER 1 0 — MEMBERS OF THE INSTITUTION

1 0 0 *Salaries, allowances and payments related to salaries**Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
530 000	459 500	445 540,82

*Remarks*

This appropriation is intended to cover salaries, allowances and other payments related to the salary of the European Ombudsman, namely the institution's contributions towards insurance against accidents and occupational disease, the institution's contributions towards sickness insurance, birth grants, allowances payable in the event of death, annual medical visits, etc.

*Legal basis*

Regulation No 422/67/EEC, No 5/67/Euratom of the Council of 25 July 1967 determining the emoluments of the President and Members of the Commission, of the President, Judges, Advocates-General and Registrar of the Court of Justice, of the President, Members and Registrar of the General Court and of the President, Members and Registrar of the European Union Civil Service Tribunal (OJ L 187, 8.8.1967, p. 1), and in particular Articles 4a, 11 and 14 thereof.

Decision 94/262/ECSC, EC, Euratom of the European Parliament of 9 March 1994 on the regulations and general conditions governing the performance of the Ombudsman's duties (OJ L 113, 4.5.1994, p. 15).

Council Regulation (EU) 2016/300 of 29 February 2016 determining the emoluments of EU high-level public office holders (OJ L 58, 4.3.2016, p. 1).

1 0 2 *Temporary allowances**Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
306 000	p.m.	0,—

*Remarks*

This appropriation is intended to cover transitional allowances, family allowances and weighting in respect of countries of residence.

EUROPEAN OMBUDSMAN

**CHAPTER 1 0 — MEMBERS OF THE INSTITUTION** (*cont'd*)**1 0 2** (*cont'd*)*Legal basis*

Regulation No 422/67/EEC, No 5/67/Euratom of the Council of 25 July 1967 determining the emoluments of the President and Members of the Commission, of the President, Judges, Advocates-General and Registrar of the Court of Justice, of the President, Members and Registrar of the General Court and of the President, Members and Registrar of the European Union Civil Service Tribunal (OJ L 187, 8.8.1967, p. 1), and in particular Article 7 thereof.

Decision 94/262/ECSC, EC, Euratom of the European Parliament of 9 March 1994 on the regulations and general conditions governing the performance of the Ombudsman's duties (OJ L 113, 4.5.1994, p. 15).

Council Regulation (EU) 2016/300 of 29 February 2016 determining the emoluments of EU high-level public office holders (OJ L 58, 4.3.2016, p. 1).

**1 0 3** **Pensions***Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
p.m.	p.m.	0,—

*Remarks*

Retirement pensions of former European Ombudsmen, as well as the survivors' pensions of widows and orphans and the weightings applied in respect of their countries of residence, are borne by the Commission. This appropriation is intended to cover those costs that are not covered by the Commission, notably the European Ombudsman's contribution to the Union's sickness insurance scheme.

*Legal basis*

Regulation No 422/67/EEC, No 5/67/Euratom of the Council of 25 July 1967 determining the emoluments of the President and Members of the Commission, of the President, Judges, Advocates-General and Registrar of the Court of Justice, of the President, Members and Registrar of the General Court and of the President, Members and Registrar of the European Union Civil Service Tribunal (OJ L 187, 8.8.1967, p. 1), and in particular Articles 8, 9, 15 and 18 thereof.

Decision 94/262/ECSC, EC, Euratom of the European Parliament of 9 March 1994 on the regulations and general conditions governing the performance of the Ombudsman's duties (OJ L 113, 4.5.1994, p. 15).

Council Regulation (EU) 2016/300 of 29 February 2016 determining the emoluments of EU high-level public office holders (OJ L 58, 4.3.2016, p. 1).



**CHAPTER 1 0 — MEMBERS OF THE INSTITUTION** (cont'd)**1 0 4 Mission expenses***Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
50 000	35 000	42 000,—

*Remarks*

This appropriation is intended to cover travel expenses, daily subsistence allowances while on missions and additional or exceptional expenditure incurred on mission.

The amount of assigned revenue in accordance with Article 21(3) of the Financial Regulation is estimated at EUR 1 000.

*Legal basis*

Regulation No 422/67/EEC, No 5/67/Euratom of the Council of 25 July 1967 determining the emoluments of the President and Members of the Commission, of the President, Judges, Advocates-General and Registrar of the Court of Justice, of the President, Members and Registrar of the General Court and of the President, Members and Registrar of the European Union Civil Service Tribunal (OJ L 187, 8.8.1967, p. 1), and in particular Article 6 thereof.

Decision 94/262/ECSC, EC, Euratom of the European Parliament of 9 March 1994 on the regulations and general conditions governing the performance of the Ombudsman's duties (OJ L 113, 4.5.1994, p. 15).

Council Regulation (EU) 2016/300 of 29 February 2016 determining the emoluments of EU high-level public office holders (OJ L 58, 4.3.2016, p. 1).

**1 0 5 Language and data-processing courses***Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
2 000	2 000	0,—

*Remarks*

This appropriation is intended to cover expenses incurred in attending language courses or other professional training seminars.

EUROPEAN OMBUDSMAN

**CHAPTER 1 0 — MEMBERS OF THE INSTITUTION** (cont'd)**1 0 8 Allowances and expenses on entering and leaving the service***Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
105 000	p.m.	0,—

*Remarks*

This appropriation is intended to cover travel expenses due to the European Ombudsman (including his or her family) on taking up duty or leaving the institution, installation and resettlement allowances due to the European Ombudsman on taking up duty or leaving the institution and removal expenses due to the European Ombudsman on taking up duty or leaving the institution.

*Legal basis*

Regulation No 422/67/EEC, No 5/67/Euratom of the Council of 25 July 1967 determining the emoluments of the President and Members of the Commission, of the President, Judges, Advocates-General and Registrar of the Court of Justice, of the President, Members and Registrar of the General Court and of the President, Members and Registrar of the European Union Civil Service Tribunal (OJ L 187, 8.8.1967, p. 1), and in particular Article 5 thereof.

Decision 94/262/ECSC, EC, Euratom of the European Parliament of 9 March 1994 on the regulations and general conditions governing the performance of the Ombudsman's duties (OJ L 113, 4.5.1994, p. 15).

Council Regulation (EU) 2016/300 of 29 February 2016 determining the emoluments of EU high-level public office holders (OJ L 58, 4.3.2016, p. 1).

**CHAPTER 1 2 — OFFICIALS AND TEMPORARY STAFF****1 2 0 Remuneration and other entitlements****1 2 0 0** Remuneration and allowances*Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
10 547 000	9 648 707	8 714 874,67

*Remarks*

This appropriation is mainly intended to cover, for officials and temporary staff holding a post provided for in the establishment plan:

— salaries, allowances and payments related to salaries,

**CHAPTER 1 2 — OFFICIALS AND TEMPORARY STAFF** *(cont'd)***1 2 0** *(cont'd)***1 2 0 0** *(cont'd)*

- insurance against sickness, accidents and occupational disease and other social security charges,
- flat-rate overtime allowances,
- miscellaneous allowances and grants,
- payment of travel expenses for officials or temporary staff, their spouses and dependants from their place of employment to their place of origin,
- the impact of salary weightings applicable to remuneration and to the part of emoluments transferred to a country other than the country of employment,
- unemployment insurance for temporary staff and payments by the institution to temporary staff in order to constitute or maintain their pension rights in their countries of origin.

*Legal basis*

Staff Regulations of Officials of the European Union.

Conditions of Employment of Other Servants of the European Union.

**1 2 0 2** Paid overtime*Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
3 000	3 000	0,—

*Remarks*

This appropriation is intended to cover the payment of overtime under the conditions set out in the legal basis.

*Legal basis*

Staff Regulations of Officials of the European Union, and in particular Article 56 thereof and Annex VI thereto.

Conditions of Employment of Other Servants of the European Union.

EUROPEAN OMBUDSMAN

**CHAPTER 1 2 — OFFICIALS AND TEMPORARY STAFF** (cont'd)**1 2 0** (cont'd)

1 2 0 4 Entitlements on entering the service, transfer and leaving the service

*Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
30 000	30 000	64 006,31

*Remarks*

This appropriation is intended to cover:

- travel expenses due to officials and temporary staff (including their families) entering or leaving the service or being transferred to another place of employment,
- installation/resettlement allowances and removal expenses due to officials and temporary staff obliged to change their place of residence on taking up duty, on transfer to a new place of employment and on finally leaving the institution and resettling elsewhere,
- daily subsistence allowances for officials and temporary staff who provide evidence that they must change their place of residence on taking up duty or transferring to a new place of employment,
- compensation for a probationary official who is dismissed because his or her work is obviously inadequate,
- compensation for a member of the temporary staff whose contract is terminated by the institution.

*Legal basis*

Staff Regulations of Officials of the European Union.

Conditions of Employment of Other Servants of the European Union.

**1 2 2** ***Allowances upon early termination of service***

1 2 2 0 Allowances for staff retired in the interests of the service

*Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
p.m.	p.m.	0,—

**CHAPTER 1 2 — OFFICIALS AND TEMPORARY STAFF** (*cont'd*)1 2 2 (*cont'd*)1 2 2 0 (*cont'd*)*Remarks*

This appropriation is intended to cover the allowances payable to officials:

- assigned non-active status in connection with action to reduce the number of posts in the institution,
- holding an AD 16, AD 15 or AD 14 grade post who are retired in the interests of the service.

It also covers the employer's contribution to sickness insurance and the impact of weightings applicable to these allowances.

*Legal basis*

Staff Regulations of Officials of the European Union, and in particular Articles 41 and 50 thereof and Annex IV thereto.

1 2 2 2 Allowances for staff whose service is terminated and special retirement scheme for officials and temporary staff

*Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
p.m.	p.m.	0,—

*Remarks*

This appropriation is intended to cover:

- the allowances payable under the Staff Regulations, Regulation (ECSC, EEC, Euratom) No 3518/85 or Regulation (EC, Euratom, ECSC) No 2688/95,
- the employer's contributions towards sickness insurance for the persons in receipt of the allowances,
- the impact of the salary weightings applicable to the various allowances.

*Legal basis*

Staff Regulations of Officials of the European Union, and in particular Articles 64 and 72 thereof.

Council Regulation (ECSC, EEC, Euratom) No 3518/85 of 12 December 1985 introducing special measures to terminate the service of officials of the European Communities as a result of the accession of Spain and Portugal (OJ L 335, 13.12.1985, p. 56) and Council Regulation (EC, Euratom, ECSC) No 2688/95 of 17 November 1995 introducing special measures to terminate the service of officials of the European Communities as a result of the accession of Austria, Finland and Sweden (OJ L 280, 23.11.1995, p. 1).

EUROPEAN OMBUDSMAN

**CHAPTER 1 4 — OTHER STAFF AND OUTSIDE SERVICES****1 4 0 Other staff and external persons**

## 1 4 0 0 Other staff

*Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
503 000	450 500	410 674,31

*Remarks*

This appropriation is mainly intended to cover:

- the remuneration of other staff including contract and local staff and special advisers (within the meaning of the Conditions of Employment of Other Servants of the European Union), employer's contributions to the various social security schemes and the impact of salary weightings applicable to the remuneration of these staff,
- fees of staff paid under the arrangements for the provision of services and, in special cases, the employment of temporary agency staff.

*Legal basis*

Conditions of Employment of Other Servants of the European Union.

## 1 4 0 4 Graduate traineeships, grants and exchanges of officials

*Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
233 500	222 000	176 301,28

*Remarks*

This appropriation is intended to cover:

- allowances, travel and mission expenses for trainees, and accident and sickness insurance during courses,
- expenditure arising from movements of staff between the European Ombudsman and the public sector in the Member States or other countries specified in the rules.

*Legal basis*

European Ombudsman's decision concerning traineeships and European Ombudsman's decision concerning seconded international, national and regional or local officials to the European Ombudsman's office.

## CHAPTER 1 6 — OTHER EXPENDITURE RELATING TO PERSONS WORKING WITH THE INSTITUTION

1 6 1 *Expenditure relating to staff management*

## 1 6 1 0 Expenditure on recruitment

Figures (Non-differentiated appropriations)

2025 appropriations	2024 appropriations	2023 out-turn
3 000	3 000	8 537,08

Remarks

This appropriation is intended to cover:

- expenditure on organising the competitions provided for in Article 3 of Decision 2002/621/EC and travel and subsistence expenses for applicants called for interviews and medical examinations,
- the costs of organising procedures for selecting officials and other staff.

In cases duly justified by operating requirements and after consulting the European Personnel Selection Office, this appropriation may be used for competitions organised by the institution itself.

Legal basis

Staff Regulations of Officials of the European Union, and in particular Articles 27 to 31 and 33 thereof and Annex III thereto.

Decision 2002/620/EC of the European Parliament, the Council, the Commission, the Court of Justice, the Court of Auditors, the Economic and Social Committee, the Committee of the Regions and the European Ombudsman of 25 July 2002 establishing a European Communities Personnel Selection Office (OJ L 197, 26.7.2002, p. 53) and Decision 2002/621/EC of the Secretaries-General of the European Parliament, the Council and the Commission, the Registrar of the Court of Justice, the Secretaries-General of the Court of Auditors, the Economic and Social Committee and the Committee of the Regions, and the representative of the European Ombudsman of 25 July 2002 on the organisation and operation of the European Communities Personnel Selection Office (OJ L 197, 26.7.2002, p. 56).

## 1 6 1 2 Further training

Figures (Non-differentiated appropriations)

2025 appropriations	2024 appropriations	2023 out-turn
90 000	90 000	82 402,86

EUROPEAN OMBUDSMAN

**CHAPTER 1 6 — OTHER EXPENDITURE RELATING TO PERSONS WORKING WITH THE INSTITUTION** (*cont'd*)**1 6 1** (*cont'd*)1 6 1 2 (*cont'd*)*Remarks*

This appropriation is intended to cover:

- expenditure on training for improving staff skills and the performance and efficiency of the institution,
- expenditure on transport costs, the payment of daily mission allowances and the ancillary or exceptional expenses incurred in the performance of a mission, including ancillary costs relating to tickets and reservations (other than that in Article 3 0 0).

*Legal basis*

Staff Regulations of Officials of the European Union, and in particular Article 24a thereof.

Conditions of Employment of Other Servants of the European Union.

**1 6 3** ***Measures to assist the institution's staff***

1 6 3 0 Social welfare

*Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
p.m.	p.m.	0,—

*Remarks*

This appropriation is intended to cover:

- as part of an interinstitutional policy to assist people with disabilities in the following categories:
  - officials and temporary staff in active employment,
  - spouses of officials and temporary staff in active employment,
  - all dependent children within the meaning of the Staff Regulations of Officials of the European Union,
- the reimbursement, subject to budgetary ceilings and once any national entitlements granted in the country of residence or of origin have been exhausted, of non-medical expenditure that is recognised as necessary, results from disability, is duly substantiated and is not covered by the Joint Sickness Insurance Scheme,
- action taken in respect of officials and other servants in particularly difficult situations.



**CHAPTER 1 6 — OTHER EXPENDITURE RELATING TO PERSONS WORKING WITH THE INSTITUTION** (cont'd)**1 6 3** (cont'd)

1 6 3 0 (cont'd)

*Legal basis*

Staff Regulations of Officials of the European Union, and in particular Article 9(3), third subparagraph, and Article 76 thereof.

European Ombudsman's decision of 15 January 2004 adopting the rules on social assistance to officials and other staff of the European Ombudsman's office.

1 6 3 1 Mobility

*Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
18 000	19 950	12 261,82

*Remarks*

This appropriation is intended to finance the scheme supporting:

- the use of sustainable multimodal transport options, including cycling, walking and public transportation, to come to work,
- the acquisition and maintenance of service bicycles, organisation of awareness raising events, etc.,

following the commitment of the institutions of the Union to reducing their CO<sub>2</sub> emissions and the Union's objectives expressed in the European Green Deal.

1 6 3 2 Social contact between members of staff and other social measures

*Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
7 000	7 000	5 607,95

*Remarks*

This appropriation is intended to encourage and provide financial backing for schemes to promote social contact between staff of different nationalities, for example subsidies to staff clubs, associations and cultural activities, and to make a contribution to the cost of activities organised by the staff committee (cultural, leisure activities, meals, etc.).

It also covers financial participation in interinstitutional social activities.

EUROPEAN OMBUDSMAN

**CHAPTER 1 6 — OTHER EXPENDITURE RELATING TO PERSONS WORKING WITH THE INSTITUTION** (*cont'd*)**1 6 5** *Activities relating to all persons working with the institution*

1 6 5 0 European Schools

*Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
133 488	175 694	144 244,56

*Remarks*

This appropriation is intended to cover:

- the European Ombudsman's contribution to the Type II European Schools accredited by the Board of Governors of the European Schools, or
- the reimbursement to the Commission of the contribution to the Type II European Schools accredited by the Board of Governors of the European Schools paid by the Commission in the name and on behalf of the European Ombudsman and based on a Mandate and Service agreement signed with the Commission.

It will cover the cost for children of the European Ombudsman's staff enrolled in a Type II European School.

*Legal basis*

Commission Decision C(2013) 4886 of 1 August 2013 on the putting into effect of the EU contribution paid on a pro-rata basis to schools accredited by the Board of Governors of the European Schools according to the number of children of EU staff enrolled, replacing Commission Decision C(2009) 7719 as amended by Commission Decision C(2010) 7993 (OJ C 222, 2.8.2013, p. 8).

1 6 5 1 Crèches and childcare facilities

*Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
50 000	50 000	50 000,—

*Remarks*

This appropriation is intended to cover the European Ombudsman's contribution to the cost of the Early Childhood Centre and other crèches and childcare facilities (to be paid to the Commission).

## TITLE 2

## BUILDINGS, FURNITURE, EQUIPMENT AND MISCELLANEOUS OPERATING EXPENDITURE

## CHAPTER 2 0 — BUILDINGS AND ASSOCIATED COSTS

## CHAPTER 2 1 — DATA PROCESSING, EQUIPMENT AND FURNITURE: PURCHASE, HIRE AND MAINTENANCE

Article Item	Heading	2025 appropriations	2024 appropriations	2023 out-turn	%2023/2025
	CHAPTER 2 0				
<b>2 0 0</b>	<b>Buildings</b>				
2 0 0 0	Rent				
	Non-differentiated appropriations	1 058 000	1 045 620	866 039,06	81,86
2 0 0 1	Fitting-out and installation work				
	Non-differentiated appropriations	5 000	5 000	3 792,90	75,86
2 0 0 2	Cleaning, maintenance and energy consumption				
	Non-differentiated appropriations	215 594	195 969	168 841,02	78,31
2 0 0 3	Security and surveillance of buildings				
	Non-differentiated appropriations	345 000	324 120	332 877,14	96,49
	<i>Article 2 0 0 — Total</i>	1 623 594	1 570 709	1 371 550,12	84,48
	CHAPTER 2 0 — TOTAL	1 623 594	1 570 709	1 371 550,12	84,48
	CHAPTER 2 1				
<b>2 1 0</b>	<b>Equipment, operating costs and services relating to data processing and telecommunications</b>				
2 1 0 0	Purchase, servicing and maintenance of equipment and software, and related work				
	Non-differentiated appropriations	374 000	310 000	329 253,42	88,04
	<i>Article 2 1 0 — Total</i>	374 000	310 000	329 253,42	88,04
<b>2 1 2</b>	<b>Furniture</b>				
	Non-differentiated appropriations	3 000	3 000	12 853,97	428,47
<b>2 1 6</b>	<b>Vehicles</b>				
	Non-differentiated appropriations	12 000	12 000	10 240,08	85,33
	CHAPTER 2 1 — TOTAL	389 000	325 000	352 347,47	90,58



## TITLE 2

## BUILDINGS, FURNITURE, EQUIPMENT AND MISCELLANEOUS OPERATING EXPENDITURE

## CHAPTER 2 0 — BUILDINGS AND ASSOCIATED COSTS

2 0 0 **Buildings**

## 2 0 0 0 Rent

*Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
1 058 000	1 045 620	866 039,06

*Remarks*

This appropriation is intended to cover rent for the buildings occupied by the European Ombudsman:

- premises in Strasbourg,
- premises in Brussels.

*Legal basis*

Administrative arrangement between the European Ombudsman and the European Parliament.

## 2 0 0 1 Fitting-out and installation work

*Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
5 000	5 000	3 792,90

*Remarks*

This appropriation is intended to cover various kinds of fitting-out work, including in particular the installation of partitions, curtains, cables, painting, wall coverings, floor coverings, suspended ceilings and the related technical installations.

*Legal basis*

Administrative arrangement between the European Ombudsman and the European Parliament.

EUROPEAN OMBUDSMAN

**CHAPTER 2 0 — BUILDINGS AND ASSOCIATED COSTS** (*cont'd*)**2 0 0** (*cont'd*)

2 0 0 2 Cleaning, maintenance and energy consumption

*Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
215 594	195 969	168 841,02

*Remarks*

This appropriation is intended to cover:

- the maintenance, upkeep, operating and cleaning costs for the buildings rented by the European Ombudsman,
- water, gas, electricity and heating costs.

*Legal basis*

Administrative arrangement between the European Ombudsman and the European Parliament.

2 0 0 3 Security and surveillance of buildings

*Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
345 000	324 120	332 877,14

*Remarks*

This appropriation is intended to cover security costs for the buildings occupied by the European Ombudsman.

*Legal basis*

Administrative arrangement between the European Ombudsman and the European Parliament.

**CHAPTER 2 1 — DATA PROCESSING, EQUIPMENT AND FURNITURE: PURCHASE, HIRE AND MAINTENANCE***Remarks*

In connection with public procurement, the institution will consult the other institutions on the contractual terms each of them has obtained.

**2 1 0 Equipment, operating costs and services relating to data processing and telecommunications**

2 1 0 0 Purchase, servicing and maintenance of equipment and software, and related work

*Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
374 000	310 000	329 253,42

*Remarks*

This appropriation is intended to cover expenditure on:

- the purchase, hire, servicing and maintenance of equipment and development of software,
- assistance in connection with the operation and maintenance of data-processing systems,
- data-processing operations entrusted to third parties and other data-processing service expenditure,
- purchase, hire, servicing and maintenance of telecommunications equipment and other expenditure in connection with telecommunications (transmission networks, telephone switchboards, handsets and similar equipment, fax machines, telex systems, installation costs, etc.).

The amount of assigned revenue in accordance with Article 21(3) of the Financial Regulation is estimated at EUR 1 000.

**2 1 2 Furniture**

*Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
3 000	3 000	12 853,97

*Remarks*

This appropriation is intended to cover the purchase, hire, maintenance and repair of furniture, including the purchase of ergonomic furniture, the replacement of worn-out and broken furniture and office machines.

EUROPEAN OMBUDSMAN

**CHAPTER 2 1 — DATA PROCESSING, EQUIPMENT AND FURNITURE: PURCHASE, HIRE AND MAINTENANCE** (*cont'd*)**2 1 6**      **Vehicles***Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
12 000	12 000	10 240,08

*Remarks*

This appropriation is intended to cover the acquisition, maintenance, use and repair of vehicles (service cars) and the hire of cars, taxis, coaches and lorries, with or without drivers, including the necessary insurance cover and the payment of eventual fines.

**CHAPTER 2 3 — CURRENT ADMINISTRATIVE EXPENDITURE****2 3 0**      **Administrative expenditure***Remarks*

In connection with public procurement, the institution will consult the other institutions on the contractual terms each of them has obtained.

**2 3 0 0**      Stationery, office supplies and miscellaneous consumables*Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
3 500	3 500	5 397,74

*Remarks*

This appropriation is intended to cover the purchase of paper, envelopes, office supplies, supplies for the print shop and reproduction workshops, etc.

The amount of assigned revenue in accordance with Article 21(3) of the Financial Regulation is estimated at EUR 1 000.

**2 3 0 1**      Postage on correspondence and delivery charges*Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
2 500	2 500	3 000,—



**CHAPTER 2 3 — CURRENT ADMINISTRATIVE EXPENDITURE** *(cont'd)***2 3 0** *(cont'd)***2 3 0 1** *(cont'd)**Remarks*

This appropriation is intended to cover charges for postage, processing and delivery by the postal services or private delivery firms.

**2 3 0 2** Telecommunications*Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
4 500	4 500	4 448,53

*Remarks*

This appropriation is intended to cover subscriptions and charges for cable and radio communications (fixed and mobile telephony, and television) as well as expenditure on data transmission networks and telematic services.

The amount of assigned revenue in accordance with Article 21(3) of the Financial Regulation is estimated at EUR 5 000.

**2 3 0 3** Financial charges*Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
700	700	700,—

*Remarks*

This appropriation is intended to cover bank charges (commission, agios and miscellaneous charges) and other financial charges, including ancillary costs for the financing of buildings.

The amount of assigned revenue in accordance with Article 21(3) of the Financial Regulation is estimated at EUR 10 000.

EUROPEAN OMBUDSMAN

**CHAPTER 2 3 — CURRENT ADMINISTRATIVE EXPENDITURE** (*cont'd*)**2 3 0** (*cont'd*)**2 3 0 4** Other expenditure*Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
3 500	3 500	2 362,02

*Remarks*

This appropriation is intended to cover:

- insurance not specifically provided for in another item,
- miscellaneous operating expenses, such as for the purchase of railway and flight timetables and the publication of notices of sales of second-hand equipment in newspapers,
- imprest accounts in Brussels and Strasbourg.

**2 3 0 5** Legal costs and damages*Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
1 000	1 000	0,—

*Remarks*

This appropriation is intended to cover:

- all costs deriving from the European Ombudsman's involvement in cases before Union and national courts, the cost of legal services, and any other legal, court or out-of-court expenses,
- damages, interest and any debts within the meaning of the Financial Regulation.

The amount of assigned revenue in accordance with Article 21(3) of the Financial Regulation is estimated at EUR 5 000.

**2 3 1** **Translation and interpretation***Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
245 000	315 000	249 515,66

**CHAPTER 2 3 — CURRENT ADMINISTRATIVE EXPENDITURE** *(cont'd)***2 3 1** *(cont'd)**Remarks*

This appropriation is intended to cover the cost of all supplementary services, in particular the translation and typing of the annual report and other documents, contracted and occasional interpreters and other associated costs.

The amount of assigned revenue in accordance with Article 21(3) of the Financial Regulation is estimated at EUR 5 000.

**2 3 2** **Support for activities***Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
179 000	179 000	140 109,—

*Remarks*

This appropriation is intended to cover the global management costs payable to the European Parliament to cover the costs in staff time to the European Parliament of providing general services such as accounting, internal audit and a medical service, etc.

It is also intended to support the cost of providing the various interinstitutional services which are not already covered by another budget line.

EUROPEAN OMBUDSMAN

## TITLE 3

## EXPENDITURE RESULTING FROM GENERAL FUNCTIONS CARRIED OUT BY THE INSTITUTION

## CHAPTER 3 0 — MEETINGS AND CONFERENCES

## CHAPTER 3 2 — EXPERTISE AND INFORMATION: ACQUISITION, ARCHIVING, PRODUCTION AND DISSEMINATION

Article Item	Heading	2025 appropriations	2024 appropriations	2023 out-turn	%2023/2025
	CHAPTER 3 0				
<b>3 0 0</b>	<b>Staff mission expenses</b>				
	Non-differentiated appropriations	102 000	100 000	92 000,—	90,20
<b>3 0 2</b>	<b>Reception and representation expenses</b>				
	Non-differentiated appropriations	2 000	2 000	1 362,53	68,13
<b>3 0 3</b>	<b>Meetings in general</b>				
	Non-differentiated appropriations	72 000	67 000	101 001,81	140,28
<b>3 0 4</b>	<b>Internal meetings</b>				
	Non-differentiated appropriations	30 000	25 000	19 664,65	65,55
	CHAPTER 3 0 — TOTAL	206 000	194 000	214 028,99	103,90
	CHAPTER 3 2				
<b>3 2 0</b>	<b>Acquisition of information and expertise</b>				
3 2 0 0	Documentation and library expenditure				
	Non-differentiated appropriations	1 000	3 000	411,50	41,15
3 2 0 1	Expenditure on archive resources				
	Non-differentiated appropriations	6 000	6 000	44 694,26	744,90
	Article 3 2 0 — Total	7 000	9 000	45 105,76	644,37
<b>3 2 1</b>	<b>Production and dissemination</b>				
3 2 1 0	Communication and publications				
	Non-differentiated appropriations	28 000	26 000	21 127,87	75,46
	Article 3 2 1 — Total	28 000	26 000	21 127,87	75,46
	CHAPTER 3 2 — TOTAL	35 000	35 000	66 233,63	189,24

**CHAPTER 3 3 — STUDIES AND OTHER SUBSIDIES****CHAPTER 3 4 — EXPENSES RELATING TO THE EUROPEAN OMBUDSMAN'S DUTIES**

Article Item	Heading	2025 appropriations	2024 appropriations	2023 out-turn	%2023/2025
	CHAPTER 3 3				
<b>3 3 0</b>	<b><i>Studies and subsidies</i></b>				
3 3 0 0	Studies				
	Non-differentiated appropriations	10 000	10 000	35 405,—	354,05
3 3 0 1	Relations with national/regional ombudsmen and other similar bodies and support for activities of the European Network of Ombudsmen				
	Non-differentiated appropriations	p.m.	p.m.	0,—	
	<i>Article 3 3 0 — Total</i>	10 000	10 000	35 405,—	354,05
	CHAPTER 3 3 — TOTAL	10 000	10 000	35 405,—	354,05
	CHAPTER 3 4				
<b>3 4 0</b>	<b><i>Expenses relating to the European Ombudsman's duties</i></b>				
3 4 0 0	Miscellaneous expenses				
	Non-differentiated appropriations	2 400	2 400	2 400,—	100
	<i>Article 3 4 0 — Total</i>	2 400	2 400	2 400,—	100
	CHAPTER 3 4 — TOTAL	2 400	2 400	2 400,—	100
	<b>Title 3 — Total</b>	<b>253 400</b>	<b>241 400</b>	<b>318 067,62</b>	<b>125,52</b>

EUROPEAN OMBUDSMAN

**TITLE 3****EXPENDITURE RESULTING FROM GENERAL FUNCTIONS CARRIED OUT BY THE INSTITUTION****CHAPTER 3 0 — MEETINGS AND CONFERENCES****3 0 0      *Staff mission expenses****Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
102 000	100 000	92 000,—

*Remarks*

This appropriation is intended to cover expenditure on transport costs, the payment of daily mission allowances and the ancillary or exceptional expenses incurred in the performance of a mission, including ancillary costs relating to tickets and reservations.

The amount of assigned revenue in accordance with Article 21(3) of the Financial Regulation is estimated at EUR 5 000.

*Legal basis*

Staff Regulations of Officials of the European Union, and in particular Article 71 thereof and Articles 11, 12 and 13 of Annex VII thereto.

**3 0 2      *Reception and representation expenses****Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
2 000	2 000	1 362,53

*Remarks*

This appropriation is intended to cover the costs related to the institution's obligations concerning receptions, representation costs and the purchase of representational items offered by the European Ombudsman.

**CHAPTER 3 0 — MEETINGS AND CONFERENCES** (*cont'd*)**3 0 3** **Meetings in general***Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
72 000	67 000	101 001,81

*Remarks*

This appropriation is intended to cover the travel, subsistence and incidental expenses of experts and other persons invited to take part in committees, study groups or working meetings, as well as other connected expenditure (renting of rooms, interpretation needs, etc.).

**3 0 4** **Internal meetings***Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
30 000	25 000	19 664,65

*Remarks*

This appropriation is intended to cover the costs related to the organisation of the internal meetings of the institution.

**CHAPTER 3 2 — EXPERTISE AND INFORMATION: ACQUISITION, ARCHIVING, PRODUCTION AND DISSEMINATION****3 2 0** **Acquisition of information and expertise****3 2 0 0** Documentation and library expenditure*Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
1 000	3 000	411,50

*Remarks*

This appropriation is intended to cover:

- the extension and renewal of the general reference works section and keeping the library stock up to date,

EUROPEAN OMBUDSMAN

**CHAPTER 3 2 — EXPERTISE AND INFORMATION: ACQUISITION, ARCHIVING, PRODUCTION AND DISSEMINATION** (*cont'd*)**3 2 0** (*cont'd*)**3 2 0 0** (*cont'd*)

- subscriptions to newspapers and periodicals and news agencies and to the publications thereof and online services, including copyright fees for the reproduction and dissemination of the above in written and/or electronic form and service contracts for press reviews and cuttings,
- subscriptions or service contracts for the supply of summaries and analyses of the content of periodicals or the storage on optical media of articles taken from such periodicals,
- utilising external documentary and statistical databases (computer hardware and telecommunications charges excepted),
- the purchase or hire of special library, documentation and media library materials, including electric, electronic and computer facilities and/or systems, as well as outside services for the acquisition, development, installation, use and maintenance of these facilities and systems,
- the cost of services relating to library activities, in particular in dealings with library customers (enquiries, analyses), and quality management systems, etc.,
- binding and preservation equipment and work for the library, documentation and media library,
- the purchase of dictionaries, glossaries and other works for the European Ombudsman's services.

**3 2 0 1** Expenditure on archive resources*Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
6 000	6 000	44 694,26

*Remarks*

This appropriation is intended to cover:

- the cost of outside services for archiving operations, including sorting, filing and refiling in the depositories, the cost of archive services, the acquisition and use of archive resources on substitute media (microfilms, discs, cassettes, etc.), the purchase, hire and maintenance of special facilities (electronic, computerised and electrical) and expenditure on publications on all media (brochures, CD-ROM, etc.),
- the cost of processing papers of the European Ombudsman accumulated in the exercise of his or her office and handed over, in the form of legal donations or legacies, to the European Parliament, to the Historical Archives of the European Union (HAEU) or to an association or foundation according to established rules.



**CHAPTER 3 2 — EXPERTISE AND INFORMATION: ACQUISITION, ARCHIVING, PRODUCTION AND DISSEMINATION** (cont'd)

3 2 0 (cont'd)

3 2 0 1 (cont'd)

*Legal basis*

Regulation (EC) No 1049/2001 of the European Parliament and of the Council of 30 May 2001 regarding public access to European Parliament, Council and Commission documents (OJ L 145, 31.5.2001, p. 43), and the implementing measures adopted within the European Ombudsman's office.

**3 2 1 Production and dissemination**

3 2 1 0 Communication and publications

*Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
28 000	26 000	21 127,87

*Remarks*

This appropriation is intended to cover expenditure on publishing and information, and in particular:

- the cost of printing and reproducing, in the official languages, various publications (annual report, etc.),
- printed material (by traditional or electronic means) promoting information with regard to the European Ombudsman (publicity and measures to promote the principle of the European Ombudsman to the public at large),
- any other expenses in connection with the institution's information policy (symposia, seminars, participation in public events, etc.).

The amount of assigned revenue in accordance with Article 21(3) of the Financial Regulation is estimated at EUR 1 000.

EUROPEAN OMBUDSMAN

**CHAPTER 3 3 — STUDIES AND OTHER SUBSIDIES****3 3 0 Studies and subsidies**

## 3 3 0 0 Studies

*Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
10 000	10 000	35 405,—

*Remarks*

This appropriation is intended to cover the financing of studies and/or surveys contracted out to qualified experts and research institutes, as well as the publication costs of such studies and associated costs.

## 3 3 0 1 Relations with national/regional ombudsmen and other similar bodies and support for activities of the European Network of Ombudsmen

*Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
p.m.	p.m.	0,—

*Remarks*

This appropriation is intended to cover expenditure committed to promoting relations and strengthening cooperation between the European Ombudsman and the national/regional ombudsmen and other similar bodies.

It can cover, in particular, financial contributions to projects in the fields of activity of the European Network of Ombudsmen (other than that in Item 3 2 1 0).

It is also intended to cover any contribution in relation to the European Ombudsman's visitors groups.

**CHAPTER 3 4 — EXPENSES RELATING TO THE EUROPEAN OMBUDSMAN'S DUTIES****3 4 0 Expenses relating to the European Ombudsman's duties**

## 3 4 0 0 Miscellaneous expenses

*Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
2 400	2 400	2 400,—

**CHAPTER 3 4 — EXPENSES RELATING TO THE EUROPEAN OMBUDSMAN'S DUTIES** *(cont'd)***3 4 0** *(cont'd)*3 4 0 0 *(cont'd)**Remarks*

This appropriation is intended to cover expenditure incurred owing to the special nature of the European Ombudsman's duties such as relations with the national ombudsmen and international organisations of ombudsmen and subscriptions to international organisations.

EUROPEAN OMBUDSMAN

**TITLE 10**  
**OTHER EXPENDITURE**

**CHAPTER 10 0 — PROVISIONAL APPROPRIATIONS****CHAPTER 10 1 — CONTINGENCY RESERVE**

Article Item	Heading	2025 appropriations	2024 appropriations	2023 out-turn	%2023/2025
	CHAPTER 10 0	p.m.	p.m.	0,—	
	CHAPTER 10 0 — TOTAL	p.m.	p.m.	0,—	
	CHAPTER 10 1	p.m.	p.m.	0,—	
	CHAPTER 10 1 — TOTAL	p.m.	p.m.	0,—	
	<b>Title 10 — Total</b>	<b>p.m.</b>	<b>p.m.</b>	<b>0,—</b>	

**TITLE 10**  
**OTHER EXPENDITURE**

**CHAPTER 10 0 — PROVISIONAL APPROPRIATIONS**

*Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
p.m.	p.m.	0,—

*Legal basis*

Regulation (EU, Euratom) 2018/1046 of the European Parliament and of the Council of 18 July 2018 on the financial rules applicable to the general budget of the Union, amending Regulations (EU) No 1296/2013, (EU) No 1301/2013, (EU) No 1303/2013, (EU) No 1304/2013, (EU) No 1309/2013, (EU) No 1316/2013, (EU) No 223/2014, (EU) No 283/2014, and Decision No 541/2014/EU and repealing Regulation (EU, Euratom) No 966/2012 (OJ L 193, 30.7.2018, p. 1).

**CHAPTER 10 1 — CONTINGENCY RESERVE**

*Figures (Non-differentiated appropriations)*

2025 appropriations	2024 appropriations	2023 out-turn
p.m.	p.m.	0,—

*Remarks*

This appropriation is intended to cover expenditure resulting from budgetary decisions taken in the course of the financial year (expenditure that cannot be estimated).

EUROPEAN OMBUDSMAN

**STAFF**  
**European Ombudsman**

Function group and grade	2025		2024	
	Permanent posts	Temporary posts	Permanent posts	Temporary posts
	AD 16	—	1	—
AD 15	2	—	3	—
AD 14	3	1	1	1
AD 13	3	2	1	2
AD 12	2	1	5	—
AD 11	1	2	1	1
AD 10	2	—	1	1
AD 9	7	1	6	1
AD 8	4	1	6	2
AD 7	4	3	2	3
AD 6	3	2	3	2
AD 5	—	3	2	2
Subtotal AD	31	17	31	16
AST 11	—	—	—	—
AST 10	—	1	—	1
AST 9	1	—	1	—
AST 8	2	—	2	1
AST 7	4	2	3	1
AST 6	3	3	3	4
AST 5	2	1	2	1
AST 4	1	1	2	1
AST 3	3	—	3	—
AST 2	—	2	—	2
AST 1	—	—	—	—
Subtotal AST	16	10	16	11
AST/SC 6	—	—	—	—
AST/SC 5	—	—	—	—
AST/SC 4	—	—	—	—
AST/SC 3	—	1	—	1
AST/SC 2	—	—	—	—
AST/SC 1	—	—	—	—
Subtotal AST/SC	—	1	—	1
<b>Total</b>	<b>47</b>	<b>28</b>	<b>47</b>	<b>28</b>
<b>Grand Total</b>	<b>75</b>		<b>75</b>	