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**Germany-Frankfurt am Main: ECB - Provision of Team Training Services
2019/S 128-311706**

Social and other specific services – public contracts

Contract award notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

- I.1) **Name and addresses**
European Central Bank
Sonnemannstrasse 22
Frankfurt am Main
60314
Germany
Contact person: Javier Insa
E-mail: procurement@ecb.europa.eu
Fax: +49 69/13447110
NUTS code: DE712
Internet address(es):
Main address: <http://www.ecb.europa.eu>
- I.2) **Information about joint procurement**
- I.4) **Type of the contracting authority**
European institution/agency or international organisation
- I.5) **Main activity**
Economic and financial affairs

Section II: Object

- II.1) **Scope of the procurement**
- II.1.1) **Title:**
Provision of Team Training Services
Reference number: PRO-000646
- II.1.2) **Main CPV code**
80570000
- II.1.3) **Type of contract**
Services
- II.1.4) **Short description:**
The European Central Bank (ECB) is the central bank of the 19 European Union countries which have adopted the euro. Our main task is to maintain price stability in the euro area and to preserve the purchasing power of

the single currency. The ECB is an official EU institution at the heart of the Eurosystem as well as the Single Supervisory Mechanism (SSM) for banking supervision.

As team work is an integral part of the working life at the ECB and SSM, team training services are important to strengthen the teams and their efficiency. Thus, the ECB is seeking through this procurement procedure suppliers as a pool of providers who can deliver team training activities focusing on team performance, team events and remote teams.

It is estimated that approximately 160 team training sessions (including approximately 40 sessions for Joint Supervisory Teams in the SSM) can take place every year but the number may change depending upon needs.

II.1.6) **Information about lots**

This contract is divided into lots: yes

II.1.7) **Total value of the procurement (excluding VAT)**

Value excluding VAT: 830 000.00 EUR

II.2) **Description**

II.2.1) **Title:**

Team Building Consisting on Improving Team Functioning, Enhancing Team Relationships, Developing Team Agility and Efficiency and/or Promoting Change Management

Lot No: 1

II.2.2) **Additional CPV code(s)**

80570000

II.2.3) **Place of performance**

NUTS code: DE712

NUTS code: 00

Main site or place of performance:

Our premises in Frankfurt am Main, alternative location(s) in Frankfurt am Main area, in Germany or throughout Europe if needed, e.g. external training venues as agreed by each business area.

II.2.4) **Description of the procurement:**

The design and delivery of team training programmes (content, structure, pedagogical methods and tools) consisting of the following topics:

I. Improving team functioning: improving and making the most of the team functioning, looking into team drivers;

II. Enhancing team relationships: enhancing interaction, developing diversity and culture awareness;

III. Developing agility and team efficiency: exploring managerial approaches and practices and making the most of the team people;

IV. Promoting change management: optimising organisational and human resources, changes or transformational projects (e.g. conversions, restructurings...).

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

II.2) **Description**

II.2.1) **Title:**

Team Events for ECB Teams

Lot No: 2

II.2.2) **Additional CPV code(s)**

80570000

II.2.3) **Place of performance**

NUTS code: DE712

NUTS code: 00

Main site or place of performance:

Our premises in Frankfurt am Main, alternative location(s) in Frankfurt am Main area, in Germany or throughout Europe if needed, e.g. external training venues as agreed by each Business Area.

II.2.4) **Description of the procurement:**

The design and delivery of team training programmes (content, structure, pedagogical methods and tools) consisting of the following topics:

I. Enhancing team spirit: via cultural, arts or sports indoor-outdoor training/workshops;

II. Promoting corporate citizenship: via environmental and social training/workshops.

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

II.2) **Description**

II.2.1) **Title:**

Team Building for Joint Supervisory Teams (JSTs).

Lot No: 3

II.2.2) **Additional CPV code(s)**

80570000

II.2.3) **Place of performance**

NUTS code: DE712

NUTS code: 00

Main site or place of performance:

Our premises in Frankfurt am Main, of the organising National Competent Authorities (NCAs), of the organising National Central Banks (NCBs) or a suitable off-site venue within Europe.

II.2.4) **Description of the procurement:**

The design and delivery of team training programme (content, structure, pedagogical methods and tools) consisting of the following items: team goals, roles, and dynamics, team spirit, cultural differences and specific objectives of the team along the stages of team development.

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Section IV: Procedure

IV.1) **Description**

IV.1.1) **Form of procedure**

Procedure involving negotiations

IV.1.3) **Information about framework agreement**

The procurement involves the establishment of a framework agreement

IV.1.10) **Identification of the national rules applicable to the procedure:**

IV.1.11) **Main features of the award procedure:**

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

Notice number in the OJ S: [2017/S 234-485417](#)

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

Section V: Award of contract

Contract No: 1

Lot No: 1

Title:

Team Building Consisting on Improving Team Functioning, Enhancing Team Relationships, Developing Team Agility and Efficiency and/or Promoting Change Management

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

20/05/2019

V.2.2) **Information about tenders**

Number of tenders received: 10

V.2.3) **Name and address of the contractor**

Corporate Learning Solutions

London

United Kingdom

NUTS code: UKI

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 500 000.00 EUR

V.2.5) **Information about subcontracting**

Section V: Award of contract

Contract No: 2

Lot No: 1

Title:

Team Building Consisting on Improving Team Functioning, Enhancing Team Relationships, Developing Team Agility and Efficiency and/or Promoting Change Management

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

09/05/2019

V.2.2) **Information about tenders**

Number of tenders received: 10

V.2.3) **Name and address of the contractor**

Silkroad Management Consulting

Hofheim am Taunus

Germany

NUTS code: DE7

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 500 000.00 EUR

V.2.5) **Information about subcontracting**

Section V: Award of contract

Contract No: 3

Lot No: 1

Title:

Team Building Consisting on Improving Team Functioning, Enhancing Team Relationships, Developing Team Agility and Efficiency and/or Promoting Change Management

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

09/05/2019

V.2.2) **Information about tenders**

Number of tenders received: 10

V.2.3) **Name and address of the contractor**

Horvath and Partners
Stuttgart
Germany
NUTS code: DE11

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 500 000.00 EUR

V.2.5) **Information about subcontracting**

Section V: Award of contract

Contract No: 4

Lot No: 1

Title:

Team Building Consisting on Improving Team Functioning, Enhancing Team Relationships, Developing Team Agility and Efficiency and/or Promoting Change Management

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

17/05/2019

V.2.2) **Information about tenders**

Number of tenders received: 10

V.2.3) **Name and address of the contractor**

Douglas Miller Learning
Cheltenham
United Kingdom
NUTS code: UK

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 500 000.00 EUR

V.2.5) **Information about subcontracting**

Section V: Award of contract

Contract No: 5

Lot No: 1

Title:

Team Building Consisting on Improving Team Functioning, Enhancing Team Relationships, Developing Team Agility and Efficiency and/or Promoting Change Management

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

08/05/2019

V.2.2) **Information about tenders**

Number of tenders received: 10

V.2.3) **Name and address of the contractor**

Europe Consultancy SPRL

Jalhay

Belgium

NUTS code: BE

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 500 000.00 EUR

V.2.5) **Information about subcontracting**

Section V: Award of contract

Contract No: 6

Lot No: 1

Title:

Team Building Consisting on Improving Team Functioning, Enhancing Team Relationships, Developing Team Agility and Efficiency and/or Promoting Change Management

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

10/05/2019

V.2.2) **Information about tenders**

Number of tenders received: 10

V.2.3) **Name and address of the contractor**

Locus Training Ltd

London

United Kingdom

NUTS code: UK

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 500 000.00 EUR

V.2.5) **Information about subcontracting**

Section V: Award of contract

Contract No: 7

Lot No: 3

Title:

Team building for Joint Supervisory Teams

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

24/10/2018

V.2.2) **Information about tenders**

Number of tenders received: 7

V.2.3) **Name and address of the contractor**

Corporate Learning Solutions

London

United Kingdom

NUTS code: UK

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 330 000.00 EUR

V.2.5) **Information about subcontracting**

Section V: Award of contract

Contract No: 8

Lot No: 3

Title:

Team Building for Joint Supervisory Teams

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

30/10/2018

V.2.2) **Information about tenders**

Number of tenders received: 7

V.2.3) **Name and address of the contractor**

Douglas Miller Learning

London

United Kingdom

NUTS code: UK

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 330 000.00 EUR

V.2.5) **Information about subcontracting**

Section V: Award of contract

Contract No: 9

Lot No: 3

Title:

Team Building for Joint Supervisory Teams

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

18/10/2018

V.2.2) **Information about tenders**

Number of tenders received: 7

V.2.3) **Name and address of the contractor**

Horvath and Partners

Frankfurt am Main

Germany

NUTS code: DE7

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 330 000.00 EUR

V.2.5) **Information about subcontracting**

Section V: Award of contract

Lot No: 2

Title:

Team events for ECB teams

A contract/lot is awarded: no

V.1) **Information on non-award**

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section VI: Complementary information

VI.3) **Additional information:**

The documentation for this procurement can be downloaded from the ECB Internet Website.

Internet address: <http://www.ecb.europa.eu/ecb/jobsproc/tenders/html/index.en.html> under 'Tenders'.

However, downloading the documentation does not constitute participation. You must submit your interest to the ECB, on time, in the format requested as instructed in the documentation.

Should you experience any problems in downloading the documentation please contact the ECB under the following e-mail address: procurement@ecb.europa.eu quoting the procurement number and problem experienced.

The ECB shall endeavour to answer all queries concerning access as quickly as possible but cannot guarantee a minimum time response. The ECB shall not be bound to reply to queries received less than seven calendar days before the time-limit for the submission of tenders.

VI.4) **Procedures for review**

VI.4.1) **Review body**

General Court of the European Union

Luxembourg

Luxembourg

VI.4.2) **Body responsible for mediation procedures**

European Ombudsman
1 avenue du Président Robert Schuman
Strasbourg
67001
France

VI.4.3) **Review procedure**

VI.4.4) **Service from which information about the review procedure may be obtained**

Central Procurement Office
Sonnemannstrasse 22
Frankfurt am Main
60314
Germany
Telephone: +49 6913440
Internet address: <http://www.ecb.europa.eu>

VI.5) **Date of dispatch of this notice:**

24/06/2019