

ECB Operations Managers Group

Thursday, 28 November 2024

13:45 – 16:50 CET

MS Teams meeting

Agenda

1. Introduction [13:45-13:50] '05

Welcome and adoption of the agenda of the meeting.

2. Update on the BIS Innovation Hub [13:50-14:45] '55 incl. 10-15 minutes discussion

Stephanie Haffner, Massimiliano Cologgi and Daniel Eiden (BIS) will give an update on the BIS Innovation Hub's recent initiatives and developments, in particular in the area of market infrastructure and CBDC.

3. Trade Confirmations/Trade Matching: Practices & Possibilities [14:45-15:00] '15

Jack R Marsh (JP Morgan) will give a presentation on 'Trade confirmations/Trade matching: Practices & Possibilities'.

4. Talent Development & Retention in Operations Financial Markets [15:00-15:15] '15

Kristin Claessens and Charles Luycx from Belfius will present on 'Talent Development & Retention in Operations Financial Markets.' They will provide insightful reflections on the challenges posed by a rapidly evolving context and the shifting expectations of different generations. Additionally, they will outline Belfius' strategic response to these challenges, focusing on the company's purpose, culture, and values. The presentation will also delve into the specific approaches, expectations, and experiences within the Operations Financial Markets team.



Short break [15:15-15:25] '10

5. Tour de table questions and Work Programme 2025 [15:25-16:45] '80

Participants will discuss the presented topics with particular emphasis on the following questions:

A. Trade Confirmations/Trade Matching: Practices & Possibilities?

1. Which trade confirmation matching platforms are you using for fixed income?

B. Talent Development & Retention in Operations Financial Markets?

2. What are the main differences (challenges) you observe between the generations?
3. What are according to you the key success factors for a motivating - / future proof Operations Financial Markets work environment?

6. AOB [16:45-16:50] '5

Announcement of the forthcoming meetings in 2025.

20 March 2025 – MS Teams online

26 June 2025 – MS Teams online

18 September 2025 – Physical/Hybrid at the ECB

27 November 2025 – MS Teams online