

08h30 Welcome
Tony Concil, Vice President, Continued Optional Deep Dive Sessions 2

Corporate Communications

**Transition Programs** 

O8h35 - 08h50 Value of Aviation Safety (Room Lausanne)
Mark Searle, Director Safety

Andrew Matters, Director, Policy and Economics 13h45-16h00 Digitalization in Aviation

08h50 – 10h30 Overview and Outlook for 2025 Travel / Passenger Experience

Willie Walsh, Director General

Youn Kim, Manager Customer
Experience

Marie Owens Thomsen, SVP
Sustainability and Chief Economist

Yanik Hoyles, Director
Distribution

10h30 – 11h15 COFFEE BREAK Gabriel Marquie, Senior

11h15 – 12h00 Sustainability: SAF Outlook and Manager Digital ID

SAE Pogietry

SAF Registry
Hemant Mistry, Director Energy
Safety and Operations

Transition

Nick Careen, SVP Operations,
Safety and Security

Preeti Jain, Head, Net Zero

Air Cargo

Brendan Sullivan, Global Head of Cargo

12h00 – 13h45 LUNCH

12h30 – 13h00 Optional Deep Dive Sessions 1

Leslie MacIntosh, Corporate
Secretary and Acting General

Capacity Challenge (Room
Neuchatel)

Secretary and Acting General
Counsel

**Data Protection** 

John Middleton, Head Worldwide Airport Slots

16h00 – 17h00 Optional Deep Dive Sessions 3

Turbulence Aware (Room Bale)
Stuart Fox, Director Flight and

Air Cargo (Room Lausanne)
Willie Walsh, Director General

Technical Operations

Ghislaine Lang, Economist

13h00 – 13h30 Optional Deep Dive Sessions 2

Brendan Sullivan, Global Head of Cargo

Net Zero Roadmaps (Room
Lugano)

**Bojun Wang**, Manager Net Zero

Yue Huang, Assistant Director

Modelling

Climate Policy

