Replo Sub-processors

Alchemy Technologies Incorporated (d/b/a Replo) · List of Sub-processors under the Data Processing Addendum (Exhibit C)

Last updated: November 10, 2026

This list is Exhibit C to Replo's Data Processing Addendum (replo.app/dpa) and is incorporated into it by reference. It identifies each sub-processor Replo engages to process Customer Personal Data in connection with the Services and its processing activities.

Consistent with Section 5.1 of the Addendum, Replo will email notice of any intended addition or replacement of a sub-processor at least 15 calendar days before it begins processing Customer Personal Data, or earlier where needed to give a reasonable opportunity to object under applicable privacy law or the Standard Contractual Clauses. The notice identifies the sub-processor and its processing activities, and provides the information reasonably needed to assess the change. Replo sends it to the Customer's designated sub-processor-notice contact or, if none is designated, the Customer's account administrator. Customers do not need to sign up to receive it, and not subscribing does not waive a Customer's notice or objection rights. Updating this list does not by itself replace that email.

To designate or update the notice contact, email privacy@replo.app. To object to a new or replacement sub-processor on reasonable data-protection grounds, email privacy@replo.app within the notice period. If no objection is received within the notice period, the notified change is authorized.

Services that a Customer connects using the Customer's own account (for example Shopify, Meta, Google Ads, Klaviyo or Slack as a chat channel) act as independent controllers or as the Customer's own processors and are not sub-processors of Replo. The Customer's agreement with each such service governs that data.

The controller has authorized the use of the following 46 sub-processors:

Subprocessor Name, Address, and Contract Details	**Description of Subprocessors' Activities**
Infrastructure and hosting	
Amazon Web Services, Inc. (AWS), 410 Terry Avenue North, Seattle, WA 98109, USA; aws.amazon.com/privacy	Cloud infrastructure: object storage, message queues, event routing for Shopify and Stripe webhooks, and data processing; hosting of AI models (Amazon Bedrock) for requests routed through OpenRouter.
Cloudflare, Inc., 101 Townsend St., San Francisco, CA 94107, USA; cloudflare.com/privacypolicy	Cloud compute, object storage, source control for Customer site code, content delivery network (CDN), DNS, custom domains and SSL for published sites, and domain registration.
Heroku (Salesforce, Inc.), 415 Mission Street, Suite 300, San Francisco, CA 94105, USA; salesforce.com/company/privacy	Primary production database hosting.

Subprocessor Name, Address, and Contract Details	**Description of Subprocessors' Activities**
Fly.io, Inc., 2261 Market Street #4990, San Francisco, CA 94114, USA; fly.io/legal/privacy-policy	Application hosting for Replo's API, analytics services and site rendering.
Vercel, Inc., 440 N Barranca Ave #4133, Covina, CA 91723, USA; vercel.com/legal/privacy-policy	Application hosting for the Replo dashboard, the Replo Agent interface and internal administration tools.
Daytona Platforms Inc., 224 W 35th St, Ste 500 #297, New York, NY 10001, USA; daytona.io/privacy-policy	Sandboxed development environments in which the Replo Agent builds and edits Customer projects.
Modal Labs, Inc., 233 Spring St, Floor 11, New York, NY 10013, USA; modal.com/legal/privacy-policy	Cloud compute infrastructure for AI and ML workloads.
API Hero Ltd (trading as Trigger.dev), 3rd Floor, 1 Ashley Road, Altrincham, Cheshire WA14 2DT, United Kingdom; trigger.dev/legal/privacy	Background job processing (chat processing, asset handling, Shopify synchronization and billing).
Data storage and analytics	
Databricks, Inc. (Neon), 160 Spear Street, Suite 1300, San Francisco, CA 94105, USA; databricks.com/legal/privacynotice	Managed database hosting for internal administration, customer relationship records and mini-apps.
Upstash, Inc., California, USA; upstash.com/trust/privacy.pdf	Managed cache, session state storage and rate limiting.
ClickHouse, Inc., 650 Castro St., Suite 120 #92426, Mountain View, CA 94041, USA; clickhouse.com/legal/privacy-policy	Analytics database for site and product analytics.
Confluent, Inc., 899 West Evelyn Avenue, Mountain View, CA 94041, USA; confluent.io/legal/privacy-policy	Managed event streaming for analytics data.
Twilio Segment (Segment.io, Inc.), 101 Spear Street, Suite 200, San Francisco, CA 94105, USA; twilio.com/en-us/legal/privacy	Customer data platform and analytics pipeline.
PostHog, Inc., 2261 Market Street #4008, San Francisco, CA 94114, USA; posthog.com/privacy	Product analytics and feature flags.

Subprocessor Name, Address, and Contract Details	**Description of Subprocessors' Activities**
Dub Technologies, Inc., 2261 Market Street STE 5906, San Francisco, CA 94114, USA; dub.co/legal/privacy	Link management, referral attribution and short link infrastructure.
AI model and inference providers	
Anthropic, PBC, 548 Market St PMB 90375, San Francisco, CA 94104, USA; anthropic.com/legal/privacy	AI language model services (Replo Agent and AI-powered features).
OpenAI, L.L.C., 3180 18th Street, San Francisco, CA 94110, USA; openai.com/policies/privacy-policy	AI language model services (Replo Agent and AI-powered features).
Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA; policies.google.com/privacy	AI model services (Gemini), including hosting of AI models (Vertex AI) for requests routed through OpenRouter; web fonts and address lookup on Customer sites; tag management; business email and productivity services.
OpenRouter, Inc., 169 Madison Avenue, New York, NY 10016, USA; openrouter.ai/privacy	AI model routing. Requests are forwarded to the model hosts listed in this section (Anthropic, OpenAI, Google, Amazon Web Services, Microsoft Azure and BytePlus).
Microsoft Corporation (Azure), One Microsoft Way, Redmond, WA 98052, USA; privacy.microsoft.com/privacystatement	Hosting of AI models (Azure) for requests routed through OpenRouter.
BytePlus Pte. Ltd. (ByteDance Seed), 1 Raffles Quay, #26-10, South Tower, Singapore 048583; docs.byteplus.com/legal/docs/privacy-policy	AI video generation (Seedance) for requests routed through OpenRouter.
Anomaly Innovations, Inc. (OpenCode Zen), 2443 Fillmore St #380-6343, San Francisco, CA 94115, USA; opencode.ai/legal/privacy-policy	AI model gateway for the Replo Agent runtime.
Groq LLC, P.O. Box 1778, Mountain View, CA 94042, USA; groq.com/privacy-policy	AI inference and language model services.
Parallel Web Systems Inc., 2261 Market Street #5578, San Francisco, CA 94114, USA; parallel.ai/privacy-policy	Web search services for the Replo Agent.

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Invisible Tools, Inc. (d/b/a Raindrop), San Francisco, CA, USA; raindrop.ai/docs/security/privacy-policy	AI agent monitoring services.
Braintrust Data, Inc., 548 Market St PMB 96611, San Francisco, CA 94104, USA; braintrust.dev/legal/privacy-policy	AI model evaluation, tracing and logging platform.
Photoroom SAS, 229 rue Saint-Honoré, 75001 Paris, France; photoroom.com/legal/privacy	AI image editing services.
browserless.io, Inc., 23207 NE 192nd Ct, Battle Ground, WA 98604, USA; browserless.io/privacy-policy	Headless browser automation (page rendering and screenshots).
Integrations, communications and support	
Nango Inc, 2093 Philadelphia Pike #2885, Claymont, DE 19703, USA; nango.dev/privacy-policy	Third-party integration management (OAuth credentials and data synchronization for services the Customer connects).
Plus Five Five, Inc. (Resend), 2261 Market Street #5039, San Francisco, CA 94114, USA; resend.com/legal/privacy-policy	Transactional email delivery, including email sent on Customer's behalf to Customer's end users.
HubSpot, Inc., Two Canal Park, Cambridge, MA 02141, USA; legal.hubspot.com/privacy-policy	Customer relationship management and lifecycle communications.
Linq App Inc., 1904 1st Ave. N, Suite 200, Birmingham, AL 35203, USA; linqapp.com/policies/privacy-policy	SMS and iMessage delivery for Connected Chat.
Pylon Labs, Inc., 690 5th Street, San Francisco, CA 94107, USA; usepylon.com/legal/privacy	Customer support and communication platform.
Slack Technologies, LLC (Salesforce, Inc.), Salesforce Tower, 415 Mission Street, 3rd Floor, San Francisco, CA 94105, USA; slack.com/trust/privacy/privacy-policy	Internal communications, customer support channels and Connected Chat delivery to Customer workspaces.
Cal.com, Inc., 2261 Market Street #4382, San Francisco, CA 94114, USA; cal.com/privacy	Meeting scheduling for onboarding and support calls.

Subprocessor Name, Address, and Contract Details	Description of Subprocessors' Activities
Sentry (Functional Software, Inc.), 132 Hawthorne Street, San Francisco, CA 94107, USA; sentry.io/privacy	Error tracking and application monitoring.
Grafana Labs Inc., 165 Broadway, 23rd Floor, New York, NY 10006, USA; grafana.com/legal/privacy-policy	Log aggregation, metrics and application performance monitoring.
Payments and fulfillment	
Stripe, Inc., 510 Townsend Street, San Francisco, CA 94103, USA; stripe.com/privacy	Payment processing for Replo subscriptions and for checkout on Customer sites (Stripe Connect).
Printful, Inc., 11025 Westlake Dr, Charlotte, NC 28273, USA; printful.com/policies/privacy	Print-on-demand order fulfillment and shipping for Replo Products.
Web data and research	
Apify Technologies s.r.o., Na Příkopě 959/27, 110 00 Prague 1, Czech Republic; docs.apify.com/legal/privacy-policy	Web data extraction for research features.
SideGuide Technologies, Inc. (d/b/a Firecrawl), 2261 Market Street Ste 85367, San Francisco, CA 94114, USA; firecrawl.dev/privacy-policy	Web page retrieval for site import and research features.
DataForSEO OÜ, Vesivärava tn 50-201, 10152 Tallinn, Estonia; dataforseo.com/privacy-policy	Search engine data for Customer domains.
Lochside Software, Inc. (Store Leads), Victoria, British Columbia, Canada; storeleads.app/privacy	Store and company information by domain.
Brandfetch SA, Route de la Goille 2, 1073 Savigny, Switzerland; brandfetch.com/privacy	Brand asset lookup by domain.
AI-assisted development tools (see Exhibit B, Section 11 of the Addendum)	
Anysphere, Inc. (Cursor), 2261 Market Street STE 86466, San Francisco, CA 94114, USA; cursor.com/privacy	AI-assisted software development tooling used by Replo engineers.

Subprocessor Name, Address, and Contract Details	Description of Subprocessors' Activities
Cognition AI, Inc. (Devin), 550 Third Street, San Francisco, CA 94107, USA; cognition.com/legal/privacy-policy	AI-assisted software development tooling used by Replo engineers.

Questions about this list: privacy@replo.app. A dated copy of this version is kept at replo.app/legal/subprocessors/2026-11-10.pdf. Prior versions: replo.app/legal/subprocessors/2026-11-09.pdf.