










UNHCR
The UN Refugee Agency

Services for Children at Risk, Including Unaccompanied and Separated Children

September 2024



Partner	Service	Phone Number	Address/Email	Working Hours
Health				
 Caritas Egypt	Medical Care	011 2988 4420 - 02 3889 7129	6th of October , Block 48/8, 2 nd proximity, 8 th district	Sunday - Thursday: 8:30 AM - 3:30 PM
		02 238 67367 - 02 2386 7366 011 2988 0884 - 011 2988 0223	Nasr City , 15 Mohammed Youssef Mousa St., off Mostafa El-Nahas St., Al-Manteqa al-Oula	
		02 276 94441 - 02 2796 1771 02 2794 9203	Garden City , 8 Abd El Latif Bolteya St. behind Four Seasons Hotel	
 Save the Children.	HealthCare	Emergency Healthcare: 012 8077 0146 - 012 8076 9456 010 6483 3320 Primary Healthcare Units: 6th of October: 01002334588 Giza: 01096967377 Obour: 01019633966, 01019588995		24/7
 StARS SAINT ANDREW'S REFUGEE SERVICES	Healthcare for Unaccompanied & Separated Children and Youth	Hotline: 010 3334 8659 010 6440 0281 - 010 0211 1028	Mohandeseen , 20, Demeshk St., in front of Al Nour Mosque ✉ info@stars-egypt.org	Sunday - Thursday: 9:00 AM - 5:00 PM
 MEDICINES SANS FRONTIÈRES	Healthcare (Sexual Violence)	Emergency: 012 2221 3181 (confidential line) Everyday : 9:00 AM - 5:00 PM	Maadi , Building 2, 161 St.	Sunday - Thursday: 9:00 AM - 5:00 PM
	Healthcare (Pregnancy-3rd trimester)	Appointments: 012 2221 3181		Tuesday for Emergency only
 Refuge Egypt خدمة اللاجئين	General Health, Reproductive Health, TB - HIV Treatment & Medical Services for children under the age of 5	Nasr City Clinic : 012 1197 0028	10 th District, Supply Office Building "Maktab El Tamween", Elsouq St.	Tuesday, Wednesday & Saturday: 8:00 AM - 2:00 PM
		Zamalek Clinic : 012 7204 0710	5 Michael Lotf-Allah St., Behind Marriott Hotel (All Saints Cathedral)	Monday - Thursday & Saturday: 8:00 AM-3:00 PM
		6th of October Clinic : 01211970037	47 El Mehwar El Markazi St., Episcopal Church, 10 th District	Sunday - Thursday: 8:00 AM-2:00 PM
 PSTIC بنياننا بضميرنا	Psychosocial Support & Mental Healthcare	Helpline: 011 1086 6333 011 2777 7005	✉ intake@pstic-egypt.org Facebook: RefugeesTogether	24/7
 care	Healthcare & Gender-based Violence	Cairo		Call to schedule an appointment
		010 2885 9666 - 010 2885 9777 - 011 2048 6354	Maadi , Villa 26, Street 262, Al-Gazayer Square	
		Alexandria		
		011 4447 0800 011 4607 7273 - 012 7642 9307	Gleem , 14 Zahran Roshdy St.	
		Overnight Weekdays / Weekends 24 hours: 010 2806 2178		

Partner	Service	Phone Number	Address/Email	Working Hours
Livelihoods				
	Livelihoods	010 2228 2706 (Calls/Whatsapp) Complaints Hotline: 010 0056 4747 (Calls/Whatsapp)	Maadi , Building 33, Street 106, Hadayeq El-Maadi	Sunday – Thursday: 9:00 AM – 3:00 PM
	Livelihoods, Wage employment, Work skills training & Language courses	Whatsapp ONLY : 010 1889 7429	Zamalek , 5 Michael Lotf-Allah St., Behind Mariott Hotel (All Saints Cathedral)	Monday - Thursday & Saturday: 8:00 AM - 3:00 PM
Education				
	Education for Unaccompanied & Separated Children and Youth	Hotline: 010 3334 8659 010 6440 0281 - 010 0211 1028	Mohandeseen, 20 , Demeshk St., in front of Al Nour Mosque ✉ info@stars-egypt.org	Sunday - Thursday: 9:00 AM - 5:00 PM
	Education	Education Hotline: 012 8500 3114/ 010 3049 9923 Newcomers Hotline: 010 2998 0640 Complaints Hotline: 010 0056 4747 (Calls/Whatsapp)	Maadi , Building 33, Street 106, Hadayeq El-Maadi (Office is open for appointments holders only) ✉ infoegypt@crs.org CRS Facebook Page: CatholicReliefServicesEgypt	Sunday - Thursday: 9:00AM - 3:00 PM
Case Management				
	Case Management	02 2769 4441 02 2796 1771 02 2794 9203	Garden City , 8 Abd El Latif Bolteya St., behind Four Seasons Hotel, beside Kasr El Nil Police Station	Sunday - Thursday: 8:30 AM - 3:30 PM
	Alternative Care & housing assistance			
	Financial Assistance for Unaccompanied & Separated Children			
	Case Management & Livelihoods	Hotline: 010 1593 3433	Maadi , 7 El-Golf St., from El-Nady St. El-Nozha , 15 Ezzeldin Mohamed Attia Street, El-Nozha El Gededa Mohandeseen , 6 Khan Yones St. Mohandeseen , 10 Yaman St.	Sunday - Thursday: 9:00 AM - 5:00 PM
	Case Management for Unaccompanied & Separated Children and Youth	Hotline: 010 3334 8659 010 6440 0281 - 010 0211 1028	Mohandeseen, 20 Demeshk St., in front of Al Nour Mosque ✉ info@stars-egypt.org	Sunday - Thursday: 9:00 AM - 5:00 PM
	Case Management including relocation	Cairo		Call to schedule an appointment
		010 2885 9666 010 2885 9777 - 011 2048 6354	Maadi , Villa 26, Street 262, Al-Gazayer Square	
		Alexandria		
		011 4447 0800 011 4607 7273	Gleem , 14 Zahran Roshdy St.	
		Overnight Weekdays / Weekends 24 hours: 010 2806 2178		

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Case Management				
	Psychology, Psychiatry, Speech therapy & Positive parenting	010 0070 6505	Dokki, 16 Omar Ibn El-Khatib St.	Sunday - Thursday: 9:00 AM - 5:00 PM
Legal Assistance				
	Legal counseling, Civil Documentation, Birth Registration & Other Legal Matters	011 5452 6171	Maadi, Building 114, Street 105, 3 rd floor, Flat 8, Hadeyeh El-Maadi	Saturday - Thursday: 10:00 AM - 6:00 PM
	Legal Counseling, Divorce and Marriage Authentication & Police reports	012 7202 0938 - 02 2575 1118	Downtown, 2 Hussain El-Ma'mar St., off Mahmoud Bassiouny St.	Sunday - Thursday: 10:00 AM - 5:00 PM
	Legal assistance for Unaccompanied & Separated Children and Youth	Hotline: 010 3334 8659 010 6440 0281 - 010 0211 1028	Mohandeseen, 20 Demeshk St., in front of Al Nour Mosque ✉ info@stars-egypt.org	Sunday - Thursday: 9:00AM - 5:00PM

Visit our offices

6th of October: For all nationalities except Syrians: 17 Mecca El-Mokarrama St., 7th District

Zamalek: For Syrian nationals: 5 Michel Lotf-Allah, Behind Marriott Hotel

Alexandria: 13 Nordon St., Kafr Abdou



☎ 02 2739 0400
✉ arecap@unhcr.org
⏴ Sunday - Thursday
From 8:00 AM - 4:00 PM