

General policy on cookies, local storage and other tracking technologies

To read our general policy on cookies, local storage and other tracking technologies, we invite you to consult the following pages:

- [europarl - Data protection notice](#)
- [europarl - Cookie policy](#)
- [europarl - Cookie inventory](#)

Multimedia Centre - Specific data protection notice

Last update: March 2024

Your personal data is processed pursuant to Regulation (EU) 2018/1725 of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data.

The following information is based on Article 15 of the regulation.

1) Who processes your personal data?

- The European Parliament acts as the data controller¹, and the entity in charge of processing your personal data is the Directorate-General for Communication's Webmaster Unit, represented by its Head of Unit.
- To send a message to the data controller, you can fill in the web form at <https://www.europarl.europa.eu/forms/en/webmaster-contact> or send an email to webmaster@europarl.europa.eu.

2) What is the purpose of the processing of your personal data?

- We process your personal data to allow you to read the content of our website and use the specific services that the website provides (e.g. to download a video or a picture). This entails using your IP address for technical reasons and your email address to send you the content you explicitly requested.
- The present notice only covers the service dimension of the website, that is to say the consultation of the website, the sending of content from the 'Photo' section of the

¹ The data controller is the public authority, agency or other body which, alone or jointly with other bodies, determines the purposes and means of the processing of personal data. The controller is represented by the head of the entity.

website to your email address and the sending of updates on topics you selected in the 'Topics' section.

- It does not cover personal data included in the content made available on the website, such as the name of a speaker or the name of a person featured in a picture. Such personal data is under the responsibility of the editorial teams that published it. However, we commit to act as a hub and to forward any request you send us to the corresponding data controller.

3) What is the legal basis for the processing?

- For the navigation of the website (i.e. IP address), the legal bases are Article 5(1)(a) of Regulation (EU) 2018/1725 (which pertains to tasks carried out in the public interest or in the exercise of official authority vested in the EU institution or body) and Rule 205 of the Rules of Procedure of the European Parliament (which pertains to the audiovisual record of proceedings).
- For the sending of content and updates on a topic (i.e. emails), the legal basis is Article 5(1)(d) of Regulation (EU) 2018/1725 (which pertains to the consent of the data subject).

4) What personal data is processed?

We process the following personal information:

- your IP address (mandatory);
- your email address (optional).

5) How is your personal data processed?

- The European Parliament works with subcontractors that are bound by a specific contractual clause for any processing of your data on behalf of the European Parliament, and by the confidentiality obligations deriving from the transposition of the General Data Protection Regulation into national law in the EU Member States (Regulation (EU) 2016/679).
- In order to protect your personal data, the European Parliament has put in place a number of technical and organisational measures. Technical measures include appropriate actions to address online security, the risk of data loss and the alteration of data or unauthorised access, taking into consideration the risk presented by the processing and the nature of the relevant personal data. Organisational measures include restricting access to personal data solely to authorised persons on a need-to-know basis for the purposes of the processing operation.

6) For how long will your personal data be stored?

- We store your IP address in server logs for 13 months. This helps our IT services to ensure operational security, investigate incidents, monitor the network and telecommunication performance and provide user assistance.

- We store the email address you provided to receive content from the 'Photo' section of the website for 6 months after the email has been sent.
- We store the email address you provided to receive updates on topics from the 'Topics' section of the website until you unsubscribe from the service. You can do this by clicking on the link included in all emails you receive from us. Once you unsubscribe, we immediately and automatically delete your email from our system.

7) Who are the recipients of your personal data?

We share your personal data with our service provider (Vidneo Tecnología Audiovisual y Digital SLU) and our hosting provider (IBM Cloud platform).

8) Will your personal data be shared with a non-EU country or international organisation?

No, your personal data will not be shared with a non-EU country or an international organisation.

9) Are any automated² and/or profiling³ processes used to make decisions that could affect you?

No, there are no such processes.

10) What rights do you have?

- You have the right to:
 - access your personal data;
 - modify your personal data if it is inaccurate or incomplete;
 - erase your personal data;
 - where applicable, restrict the processing of your personal data;
 - where applicable, make use of data portability;
 - where applicable, object to the processing of your personal data lawfully carried out pursuant to Article 5(1)(a);
 - withdraw your consent at any time, without affecting the lawfulness of processing based on consent before its withdrawal (via the 'Unsubscribe' feature for the subscription service, or by contacting the data controller, as described below).
- If you want to exercise your rights or if you have questions concerning the processing of your personal data, you can address your request/question to the data controller by email at webmaster@europarl.europa.eu or by post, in a sealed envelope, at European Parliament, Directorate-General for Communication, Webmaster Unit, to the attention of the Head of Unit, 60 rue Wiertz / Wiertzstraat 60, 1047 – Bruxelles/Brussel, Belgium.
- If you would like to make a remark or lodge a complaint regarding the way we process your personal data, you can contact the European Parliament's Data Protection Officer

² Making a decision solely by automated means and without any human involvement.

³ Profiling is the analysis of aspects of an individual's personality, behaviour, interests and habits to make predictions or decisions about them. This is used to analyse or predict a data subject's performance at work, economic situation, health, personal preferences, interests, reliability, behaviour, location, movements, etc.

at data-protection@europarl.europa.eu. You can also lodge a complaint with our supervisory authority, the European Data Protection Supervisor, by writing to edps@edps.europa.eu.